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Message from the Management

The World Health Organization (WHO) declared COVID-19 as a pandemic during March 2020, and there are over 29 million confirmed cases worldwide as of mid-September 2020. The situation continues to deteriorate in several parts of the world. This pandemic has affected not just individuals but businesses as well given unprecedented, widespread impacts across economic, environmental, and social dimensions.

ESG has quickly become an additional investment criterion monitored by investors and shareholders, especially as the world reels from COVID-19. Environmental awareness has intensified, and companies are placing more emphasis on being eco-friendly, being socially responsible, and forming a close bond with various stakeholders as corporate sustainability is embraced by global citizens. BizLink has begun to garner praise for and be recognized for our efforts and excellent results in CSR and in ESG, which is in turn giving us more confidence in our long road towards greater corporate sustainability. Below are the areas covered in this report.

本報告書面向

01



Ongoing Environmental Protection

The 51st session of the Intergovernmental Panel on Climate Change (IPCC 51) was convened in Monaco during September 2019, and the "Special Report on the Ocean and Cryosphere in a Changing Climate (SROCC)" was published, emphasizing that taking actions to protect our oceans will help to mitigate climate crises. However, additional measures will be required globally.

Our operating strategy incorporates **"Sustainable Development"**, and environmental goals are stipulated to help boost our performance in carbon reduction, energy conservation, and production efficiency. We have demonstrated significant progress in the elements we care the most about during 2019, including energy conservation measures, reduction of GHG emissions, waste reduction, logistics control, supplier cooperation, and carbon reduction.

02



Strengthening Ties with the Society

BizLink continued to actively participate in public welfare activities in the past year, raising our sponsorship by 12.7% over 2018. We sponsored the Kuroshio Ocean Education Foundation in their study of microplastics pollution in the waters surrounding Taiwan to communicate to the public the severity of the impact of excessive plastic waste on Taiwan and in oceans around the world. We also supported NCTU's Advanced Rocket Research Center over the past few years, providing grants to aerospace technology talents. Internationally, BizLink will continue to deeply care about and for disadvantaged children and childcare institutions.

03



Steady Operations and Integrity

2019 was a year of dynamic changes influenced by fluctuating material prices and exchange rates as well as US-China trade frictions. BizLink achieved sales growth of nearly 8% (calculations based in TWD) in 2019 due to our strength in core technologies and competencies as well as our extraordinary customer service. Our efforts in "Sustainable Development" have gradually received critical acclaim over the past three years; BizLink not only named **"Asia's Most Outstanding Companies"** in the Taiwan Automobiles and Components sector from AsiaMoney, but was also named one of **"America's Most Responsible Companies"** from Newsweek.

BizLink has recently established a Global Sustainability Center to promote a unified set of standards across environmental, safety, and health-related dimensions across the 16 regions we are located in to fulfill our goal of "zero accidents". BizLink continues to reinforce board operations and promote information transparency to strengthen communication with our stakeholders.

BizLink was ranked in the Top-5% in TWSE's 2020 Corporate Governance evaluation. We were selected as a constituent stock in the **TWSE "Corporate Governance 100 Index"** for the fourth straight year. The dedicated endeavours of our Investor Relations team also received recognition from IR Magazine in 2019 as the **"Best Investor Relations in the Technology Sector"** for the Greater China region, and as the **"Best in Investor Relations" for Taiwan**.



Conclusion

BizLink's sustained growth is possible only from the never-ending efforts of our global team as well as from the support of our key stakeholders, including our customers, suppliers, industry partners, shareholders, media outlets, and local communities and schools. We will continue to pursue energy conservation and effective resource management to improve automation and create a good working environment for our employees. We aim to materialize BizLink's vision and mission globally in order to achieve high-quality, sustainable growth, and hope to become the benchmark enterprise in the industry and in society.