



### BizLink Holding Inc. 2017 Sustainability Report

### Table of **Contents**

3

Introduction of BizLink CSR Report	01
2017 BizLink CSR Highlights	02
Message from the Management	03

### Corporate Commitment and Stakeholder Engagement

1.1 CSR Vision and Commitment0	5
1.2 Stakeholder and Material Aspect Identification0	7

### **Corporate Development**

Batter And And And Ele

2.1 Company Profile	
2.2 Corporate Governance	

### **Green Products and Value Chain**

3.1 Green Product Design	24
3.2 Supply Chain Management	27
3.3 Customer Service and Satisfaction	32



### **BizLink and the Environment**

L Environmental Policy and Green Strategy	36
2 Response to Climate Change and Global Warming	38
3 GHG Reduction	41
A Main Raw Materials Logistics	44
Water Resources Conservation	45
5 Wastewater and Sewage Management	46

### **BizLink and Employees**

L Employee Policy	. 48
2 Employee Profile	. 48
B Employee Development, Education and Training	. 52
4 Protection of <mark>Employees</mark> ' Rights	. 53
5 Employee Relations	. 55
5 Life at BizLink	. 57

### **BizLink and Society**

Darticipation in Social	Welfare	ເວ
. Faiticipation in Social	vvellale	05

lards Content Index		66
Table of UN Sustainable	Development Goals (SDGs)	76

### Introduction of BizLink Sustainability Report

This is BizLink's first Corporate Sustainability Report. Compiled according to Taiwan Stock Exchange Corporation's "Rules Governing the Preparation and Filing of Corporate Social Responsibility Reports by TWSE Listed Companies", the Company will publish the report on an annual basis and it will be uploaded to BizLink's official website.

### **Reporting Guidelines**

The 2017 issue was compiled in accordance with GRI Standards officially announced by the Global Reporting Initiative (GRI) on October 19, 2016. The contents present BizLink's continuous endeavors and achievements in economic, environmental and social sustainability, as well as the Company's efforts and determination in sustainable development. Next issue (2018 report) is expected to be published in 2019.

The report takes into reference the material corporate sustainability themes and stakeholders' material issues identified by BizLink in 2017 to explain the Company's impact on the economy, environment, and society, as well as its contributions. By upholding the principle of integrity, transparency, and sustainability, BizLink uses the report to disclose the Company's sustainable developments and CSR fulfillment in 2017 to the public, as well as disclosing our philosophy and practice in corporate sustainability to the public.

### **Report Scope and Data**

- The report encompasses BizLink's performance in corporate sustainability from January 1 to December 31, 2017.
- Economic indicators and financial data encompass the entire Company's operating performance. Financial reports are calculated in New Taiwan Dollar based on International Financial Reporting Standard (IFRS) and audited by Deloitte & Touche.

- special meaning, they will be annotated.
- Slovakia, Serbia, and Malaysia. Any exceptions will be annotated in the report.
- process.

### **Contact Information**

If you have any question or suggestion concerning the report, please do not hesitate to contact us via the following channels :

BizLink sustainable development contact person

- Tel. +886 2 8226 1000 ext. 2565 Mr. Yin
- E-mail : esg@bizlinktech.com
- Website : www.bizlinktech.com
- Add. 3F, No. 186, Jian 1st Rd., Zhonghe Dist., New Taipei City

01

• Environmental indicators encompass data from Kunshan plant - BizLink (Kunshan) Co., Ltd., Shenzhen plants (Xiang Yao Electronics (Shenzhen) Co., Ltd. and Bizconn Precise Electromechanical Shenzhen Co., Ltd. Environmental management and occupational safety and health management are conducted every year using data gathered through ISO 14001 and OHSAS 18001 supplier audit. The GHG audit is conducted according to ISO 14061-1 standards. If quantified indicators contain a

• Social indicators encompass implementation conditions in Taiwan, China, USA, Germany, Belgium,

• The report's data is collated by the editorial team, consisting of personnel from HR, Legal, Plant Administration, CEO Office, R&D, Procurement, QA, Customer Service, PR, and Corporate Sustainability Department. The data is reviewed and verified according to the internal control

### **BizLink's Important Achievements in 2017 Sustainable Development**

### **CSR** Promotion

• Compiled the first corporate sustainability report by complying with the latest GRI Standards.

### **Corporate Governance**

- Included in the top 20% award recipient list for the 4th TSE & OTC Listed Companies Corporate Governance Appraisal in 2017.
- Selected as a constituent stock of TWSE "Corporate Governance 100 Index" for the second year in a row.

### **Environmental Protection**

- 2017 GHG intensity was 1.51 tons CO2e/NT\$million, a reduction of 37.91% compared to 2016.
- 2017 water consumption intensity was 22.85m<sup>3</sup>/NT\$million, a reduction of 33.76% compared to 2016.
- 2017 energy consumption intensity was 1.66kWh/NT\$thousands, a reduction of 25.28% compared to 2016.

### Giving Back to the Society

 In 2017, the Company donated a total of NT\$3,960,764, an increase of 70.79% compared to 2016.

### **Business Operations**

- with around 10% operating profit margin.
- "Top 50 Operating Performance"
- Received medical equipment client GE Healthcare Group (China)'s "2017 Supplier of the Year"



**GE** Healthcare Group (China) Supplier of the Year

02

• In 2017, the Company's revenue was NT\$15.6 billion, an increase of over 69% over last year. the net income after tax increased by 28%, and EPS was NT\$10.68,

• Ranked 26th in CommonWealth Magazine's 2017 Top 2000 Enterprise Survey -

• Received automotive client Polaris Industries Inc.'s "2017 Award of Excellence" • Received industrial client Delta-Q's "2017 Lean Production Implementation Award"



### Message from the Management

In 2018, BizLink published its inaugural corporate sustainability report, demonstrating the Company's efforts and achievements in economic, environmental and social sustainability.

As an active member of the global community, we believe in sustainable development. Besides focusing on our core business while pursuing growth, we must also be friendly to the environment and fulfill our corporate social responsibilities, as well as engage in effective communication with our stakeholders in order to strive towards sustainable development. Our material topics include :

### **Ongoing Environmental Protection**

According to the report by UN's Intergovernmental Panel on Climate Change (IPCC), countries worldwide must quickly implement long-term carbon reduction measures, including switching to more renewable energy and the use of zero-emission, electric transportation; otherwise, it will be difficult to achieve the goal of the Paris Agreement to control the increase in temperature by less than 1.5°C in order to slow down the global warming and cause incomprehensible impact on Earth.

In response to the global trend, BizLink has incorporated "sustainable development" into our decision-making process and we have stipulated improving the efficiency of carbon reduction, energy conservation and product performance as our goals for environmental protection. In 2017, we have shown significant progress in terms of energy-saving measures, GHG emission and waste reduction, substance flow management, and supplier cooperation. In the future, we will endeavor to become a low carbon enterprise.

### Strengthening Ties with the Society

Over the past year, BizLink has tirelessly participated in public welfare events, so that our offices worldwide can strengthen their ties with society. Our public welfare expenditure was more than that of the previous year.

In Taiwan, in order to promote a healthy lifestyle, we have sponsored charity marathons to encourage employees and their families to embrace the outdoors and enjoy sports. At the same time, we have also sponsored social welfare institutions to introduce plays from theaters in the cities to rural areas so that children, senior citizens and families living in remote townships can also appreciate art performances. Internationally, BizLink has continued providing underprivileged children and social welfare organizations with long-term assistance, including Washington Hospital ER and intensive care unit construction project, UNICEF, World Vision, Doctors Without Borders, FCSN (Friends of Children with Special Need) in the US, Children's Hospital Oakland, and Smile Train.

### **Steady Operations and Integrity**

In retrospect, BizLink has completed major strategic investments, developed new products and introduced new clients with tremendous potential over the last year to set a new record of increasing annual revenue by 75%, thereby being shortlisted for CommonWealth Magazine's 2017 Top 2000 Enterprise Survey - "Top 50 Operating Performance".

Our high level of customer satisfaction has allowed BizLink to become the best supplier to numerous premium international brands.

BizLink not only abides by the Electronic Industry Citizenship Coalition (EICC)'s regulations but also encourages the supply chain to create a sustainable business model. Labor and environmental guidelines are incorporated into auditing within the cooperation agreement and suppliers are encouraged to comply with EICC Code of Conduct.

The Company's integrity in management has allowed BizLink to be selected as a constituent stock of TWSE "Corporate Governance 100 Index" for the second year in a row.

### Conclusion

Our flourishing growth in 2017 has allowed BizLink to build a sounder operating infrastructure and accrue energy for future developments, expanding our business empire and establishing a solid financial foundation.

The management team would like to express our gratitude to each and every colleague for their diligent work. We also want to thank all the stakeholders for supporting BizLink. We hope that everyone will continue supporting BizLink's mission to create a brighter future for the Company, society and the environment.

BizLink will continue to keep track of the current trends and embrace social and environmental changes in the future by using our core resources to provide quality products and promote healthy lifestyle habits to satisfy the needs of society. Moreover, our aim is to create value for our clients and shareholders while fulfilling our corporate social responsibilities, thereby achieving the ultimate objective of corporate sustainability.



Chairman Hwa-Tse Liang CEO Chien-Hua Teng



### Corporate Commitment and Stakeholder Engagement

- 1.1 CSR Vision and Commitment
- 1.2 Stakeholder and Material Aspect Identification

05

### 1.1 Corporate Sustainable Development Vision and Commitment

We strive to create "corporate sustainability" through the 4 core values of "integrity and honesty", "customer orientation", "teamwork" and "environmental protection". While pursuing revenue and profits, we insist in playing the role of a global citizen and fulfilling our corporate social responsibilities to generate a constant momentum for growth and for improving our competitiveness.



In order to materialize corporate sustainability, BizLink CEO, Chien-Hua Teng, and senior executives have led by example, tasking the CEO Office to plan and promote related measures. Additionally, specialists are appointed and relevant systems are put into place to internalize sustainable development as an integral part of BizLink's strategy-making process and corporate culture.

As an ethical and responsible enterprise, BizLink is committed to becoming a global leader and trusted partner of our clients. We firmly believe that smooth stakeholder engagement and environmental accountability will foster the Company's long-term growth and profitability. As these two goals are achieved over time, BizLink will continue upholding the spirit of giving back to society in promoting environmental protection and corporate sustainability.

The vision of BizLink in corporate sustainability is to create a society with cultural diversity, humanitarian care, creativity, vivacity, and environmental sustainability. in order to let the Company and our employees to actively implement environmental protection and corporate sustainability, we have used the Electronic Industry Citizenship Coalition (EICC<sup>®</sup>)'s Code of Conduct to formulate the CSR Best Practice Principles, encompassing all of BizLink's subsidiaries. We are committed to abiding by the regulations of the best practice principles, including investment, suppliers, sales development and other sales or employment relations. The best practice principles outline specific commitments within various sustainable development related topics, including business ethics, labor relations, environmental protection, health and safety, management system, corporate governance, and community participation, etc. Moreover, internal and external audits are conducted to assess implementation performance. For details of BizLink's CSR Best Practice Principles, please refer to BizLink's official website https://www.bizlinktech.com/zh-tw/investors/index/4



### 1.1.1 Corporate Sustainability **Promotion Unit**

BizLink's CEO Office is in charge of promoting corporate sustainability, with CEO Chien-Hua Teng acting as the convener and all of the Company's senior executives are appointed as members of the promoting team, stipulating annual economic, environmental and societal goals of sustainable corporate development and supervising the implementation progress. On top of that, they are responsible for leading BizLink to realize the vision of sustainable corporate development as well as short, medium and long-range objectives.

BizLink CEO Office's duties lie in fulfilling our commitments to the society, including numerous aspects such as labor relations, employee care, corporate governance, environmental protection, and social welfare. In particular, the most important goals are : respecting and complying with the law, protecting employment rights, improving workplace health and safety, developing green products, minimizing environmental impact, shouldering social and environmental responsibilities, and meeting the customers' requirements.



### 2017 BizLink CSR Report 1. Corporate Commitment and Stakeholder Engagement

### 1.2 Stakeholder and Materials Aspect Identification

### 1.2.1 Materiality Analysis Technique

Effective engagement with stakeholders is an important foundation of corporate sustainability development. Of the numerous stakeholders, the most important aspect is to identify those who have significant influence over the company's operations and determine the topics that they care about most in a prioritized order. BizLink regularly identifies sustainability-related topics that our stakeholders care about or are interested in to use them as a reference for the report's information disclosure and conduct effective communication with different stakeholders. In principle, the identification process is conducted once a year using stakeholder opinion survey as the tool to gain insight into the topics of concern among stakeholders on a regular basis.

BizLink continues to communicate effectively with our stakeholders. Since this year (2017), we have implemented the materiality analysis technique by referring to GRI Standards, where the considerations' scope and boundaries are incorporated into the method. The main steps involved are :

### Step 1 : Identify Stakeholders

The task of identifying stakeholders is carried out by "Office for Sustainable Corporate Development" by taking into consideration the 5 major principles of AA1000 Stakeholder Engagement Standards (SES), including dependency, responsibility, influence, diverse perspectives, and tension. Five-point Likert scale is applied to categorize stakeholders into : Customers>Suppliers>Employees> Investors/Shareholders/Stock brokers>Government/Authorities>Industry associations>Media/ Research institutions>NPOs/Communities, totaling 8 groups.

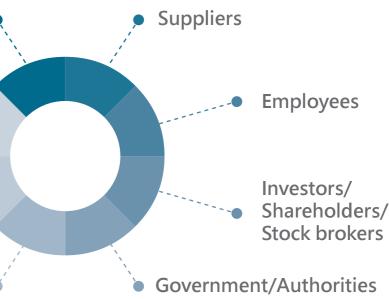
### **Step 2 : Establish Report Communication Objectives**

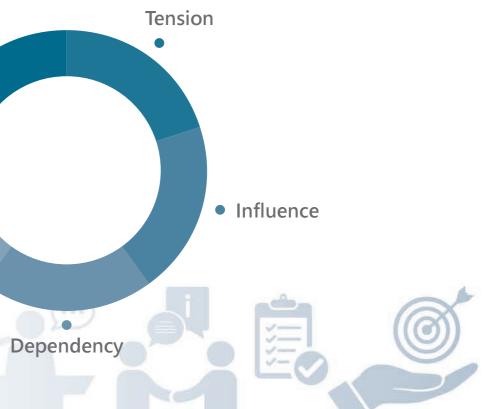
Value different stakeholders' opinions and constantly absorb suggestions in order to rectify the directions and actions of CSR development to meet the stakeholders' expectations and needs more closely during implementation and generate the most beneficial contributions for the environment and society.

### Customers NPOs/ Communities Media/ Investors/ Research institutions Industry associations **5 Major Principles of Stakeholder Engagement Standards Diverse perspectives** Tension

Responsibility •

### 8 Major Categories of Stakeholders





08

### Step 3 : Gather Sustainability Topics

Using the GRI Standard as the foundation, we have also incorporated the impact of the economy, society and environment on corporate sustainability to form the scope of BizLink's sustainability topics. We reviewed 17 sustainability topics from 2017 by borrowing from the experience of BizLink colleagues from various departments as well as that of other leading firms in the industry, before using GRI indicators and sustainability topics to form the scope of material issue identification.

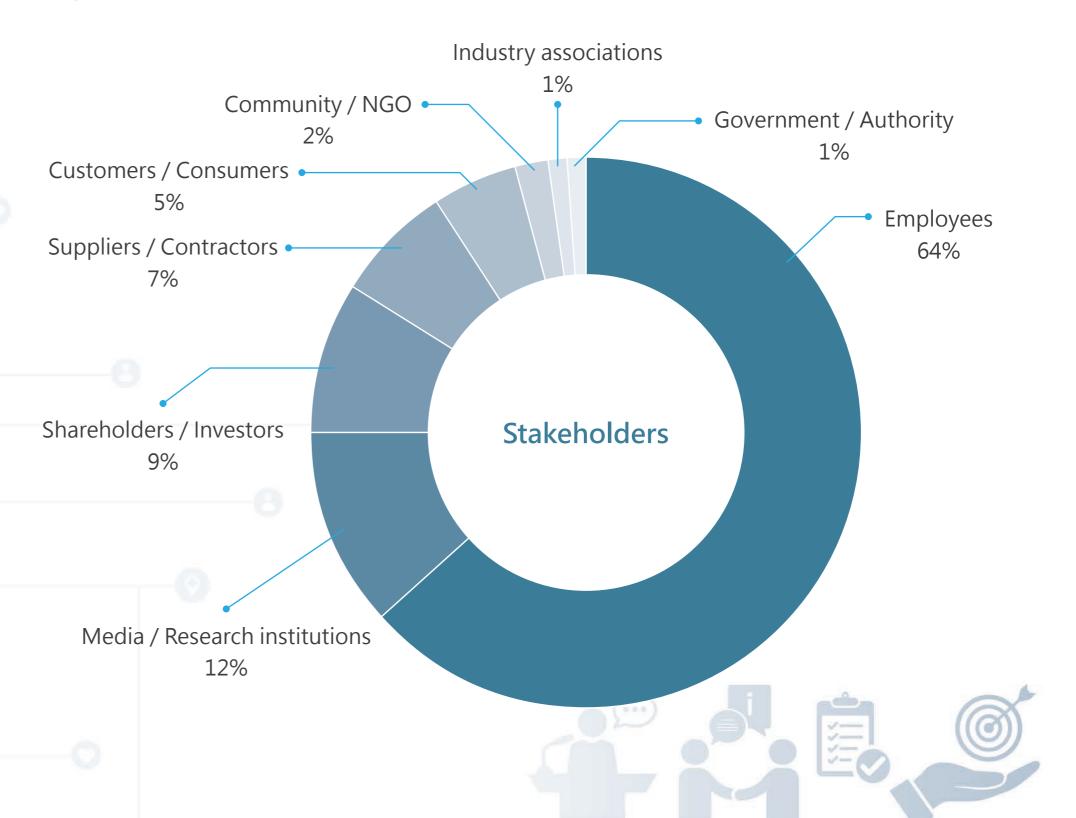
### Step 4 : Conduct Materiality Analysis to Determine Priority

For the stakeholders identified 2017, we conducted a materiality survey and collected 146 questionnaires describing the above-mentioned stakeholders' level of concern towards each issue. The same topics are assessed by our committee members and colleagues through questionnaires to determine the impact of the economy, society, and environment on the Company's operations, before the most important material topics with high levels of concern and impact are ascertained and prioritized.

### Step 5 : Scope and Boundary of Aspect Identification

For the prioritized materials aspects, the organization should determine whether or not the activity, product or service related impacts occur inside or outside of the organization in order to present a comprehensive value chain.

### **Composition of Diversified Stakeholders**





### Analysis of Major Topics



### Step 6 : Review and Discussion

The outcome of materiality analysis is discussed by the editorial team of the report to prioritize the 10 top material topics.

Item	Category	Material Topics	Explanation	Report Chapter	Page Number
1	Economic aspect	<b>Corporate Governance</b> Governance, ethics and, integrity, market image	Formation and functioning of the Board of Directors and audit	2.2 Corporate Governance	18
2	Economic aspect	Code of conductFormulation of code of ethical behavior and ethics, labor2.2.practice, human rights grievance mechanism, anti-corruption, privacy policy and violations2.2.		2.2.6 Ethics, Integrity and, Anti-Corruption	20
3	Economic aspect	<b>Customer relationship management</b> Customer health and safety, product and service labeling, marketing, customer privacy, legal compliance	Customer satisfaction, problem resolution procedure, quality management	3.3 Customer Service and Satisfaction	32
4	Economic aspect	Research and development	Innovative contents such as products, manufacturing process and society/environment	3.1 Innovative Product Design	24
5	Social aspect	Labor relations, remuneration, and benefits Labor relations, equal remuneration for women and men	Labor relations, remuneration, and benefits, as well as various employee care related activities	<ul><li>5.4 Protection of Rights</li><li>5.5 Employee Relations</li></ul>	53 55
6	Social aspect	spect Labor rights Non-discrimination, freedom of association and collective bargaining, child labor, forced or compulsory labor, security practices, indigenous rights, evaluation, supplier human rights assessment, human rights grievance mechanisms		5.2 Employee Profile	48
7	Social aspect	ect Occupational safety and health Non-discrimination, freedom of association and collective bargaining, child labor, forced or compulsory labor, security practices, indigenous rights, evaluation, supplier human rights assessment, human rights grievance mechanisms		5.6.2 Occupational Safety and Health	60
8	Social aspect	Investment, training, and education results etc Development		5.3 Employee Development, Education and Training	52
9	Environmental aspect Baw materials, energy, water, legal compliance, overall situation Contents such as environmental protection policy		Contents such as environmental protection policy, qualitative information, audit verification etc	4.1 Environmental Policy and Green Strategy	36
10	Environmental aspect	Climate change GHG emissions reduction	Carbon management and policy, carbon emissions intensity and reduction, carbon reduction measures etc.	<ul><li>4.2 Response to Climate Change and Global Warming</li><li>4.3 GHG Reduction</li></ul>	38 41
0					

### 1.2.2 Stakeholder Engagement Method and Frequency

1-

	Stakeholder	Material Topics	Engagement Method	Engagement Frequency
Customers	<ul> <li>Customers of an existing brand</li> <li>Potential customers</li> </ul>	<ul> <li>Creative products</li> <li>Product quality/price/delivery date</li> <li>Green products</li> <li>Restricted substance management</li> <li>R&amp;D/Engineering capability</li> </ul>	<ul> <li>Innovative product requirement communication</li> <li>Regular and main customer sales review</li> <li>Customer satisfaction survey and feedback</li> <li>Customer audit and customer questionnaire response</li> </ul>	<ul> <li>Customers' product development needs</li> <li>Customers' product development needs</li> <li>Quarterly or semi-annually</li> <li>Quarterly or semi-annually</li> </ul>
Suppliers	<ul> <li>Key component supplier</li> <li>Raw materials supplier</li> <li>Outward processing plant</li> </ul>	<ul> <li>Comply with various legal requirements</li> <li>Workplace environment and health</li> <li>Price competitiveness</li> <li>Stable supply</li> <li>Technical capability</li> </ul>	<ul> <li>Conference</li> <li>Email</li> <li>Supplier management system evaluation</li> </ul>	<ul><li>Irregularly</li><li>Irregularly</li><li>Annually</li></ul>
Employees	<ul> <li>Full-time employee</li> <li>Contract employee</li> </ul>	<ul> <li>Legal compliance</li> <li>Legitimate management</li> <li>Human rights</li> <li>Labor conditions</li> <li>Learning and growth</li> <li>Health and safety</li> </ul>	<ul> <li>Employee communication meeting: Employees communicate feedbacks to senior management directly via the Company's internal channel.</li> <li>Welfare Committee's decision and execution of employee events, including planning and budgeting</li> <li>New employee education and training</li> <li>E-learning - BizLink academy</li> <li>One on one performance interview for managers</li> </ul>	<ul> <li>Monthly</li> <li>Semi-annually</li> <li>New employee orientation and training is conducted on the day the employee joins the Company</li> <li>Irregularly</li> <li>Annually</li> </ul>
nvestors/ Shareholders/ Stock Brokers	<ul> <li>General shareholder</li> <li>Corporate shareholder</li> <li>Rating institution</li> <li>Financial insurance institution</li> </ul>	<ul> <li>Industry outlook, company competitiveness and future growth potential</li> <li>Company's profitability and dividend policy</li> <li>Stock value</li> <li>Corporate governance/risk management</li> <li>Information disclosure and transparency</li> <li>Materialization of corporate social responsibility and reinvestment</li> </ul>	<ul> <li>Domestic and foreign investment meeting</li> <li>AGM</li> </ul>	<ul> <li>Regularly or irregularly</li> <li>Annually</li> </ul>



	Stakeholder	Material Topics	Engagement Method
Government/ Authority	• Securities authority	<ul> <li>Operational efficacy and efficiency</li> <li>Reliability, timeliness, transparency and legal compliance</li> <li>Compliance with legal regulations</li> </ul>	<ul> <li>Company website</li> <li>Related information disclosure on MOPS (including CSR report)</li> <li>Official letter</li> <li>Participate in promotion meetings held by government authorities</li> <li>MOPS reporting</li> </ul>
Industry Associations	<ul><li>Industry association</li><li>Industry association</li></ul>	<ul><li>Industry trend</li><li>Technical standard</li></ul>	<ul><li>Professional seminar</li><li>On the job training</li></ul>
Media/ Research Institutions	<ul> <li>Mass communication media</li> <li>Research institution</li> </ul>	<ul> <li>Operating performance</li> <li>Product innovation and technical development</li> <li>Corporate governance</li> <li>Environmental protection</li> <li>Sustainable development strategy</li> </ul>	<ul> <li>News release</li> <li>Press conference</li> <li>Company website</li> <li>Questionnaire survey</li> </ul>
NPO/ Community	<ul> <li>Environmental group</li> <li>Foundation and other public welfare groups</li> <li>Community group</li> </ul>	<ul> <li>Energy and water resource management, waste management and recycling</li> <li>Cultural and unique education development</li> <li>Participation in social and community welfare</li> </ul>	<ul> <li>Disclosure of relevant information in the annual report and company website</li> <li>Engage in underprivileged children caring activities</li> </ul>



### Engagement Frequency

- Regularly or irregularlyRegularly or irregularly
- Regularly or irregularly Regularly or irregularly
- Regularly or irregularly

Subject to regulation by authorities

- IrregularlyIrregularly
- Regularly or irregularly
- IrregularlyIrregularlyRegularly or irregularlyIrregularly
- Annually
- The Company irregularly hosts public welfare activities or participates in external public welfare activities



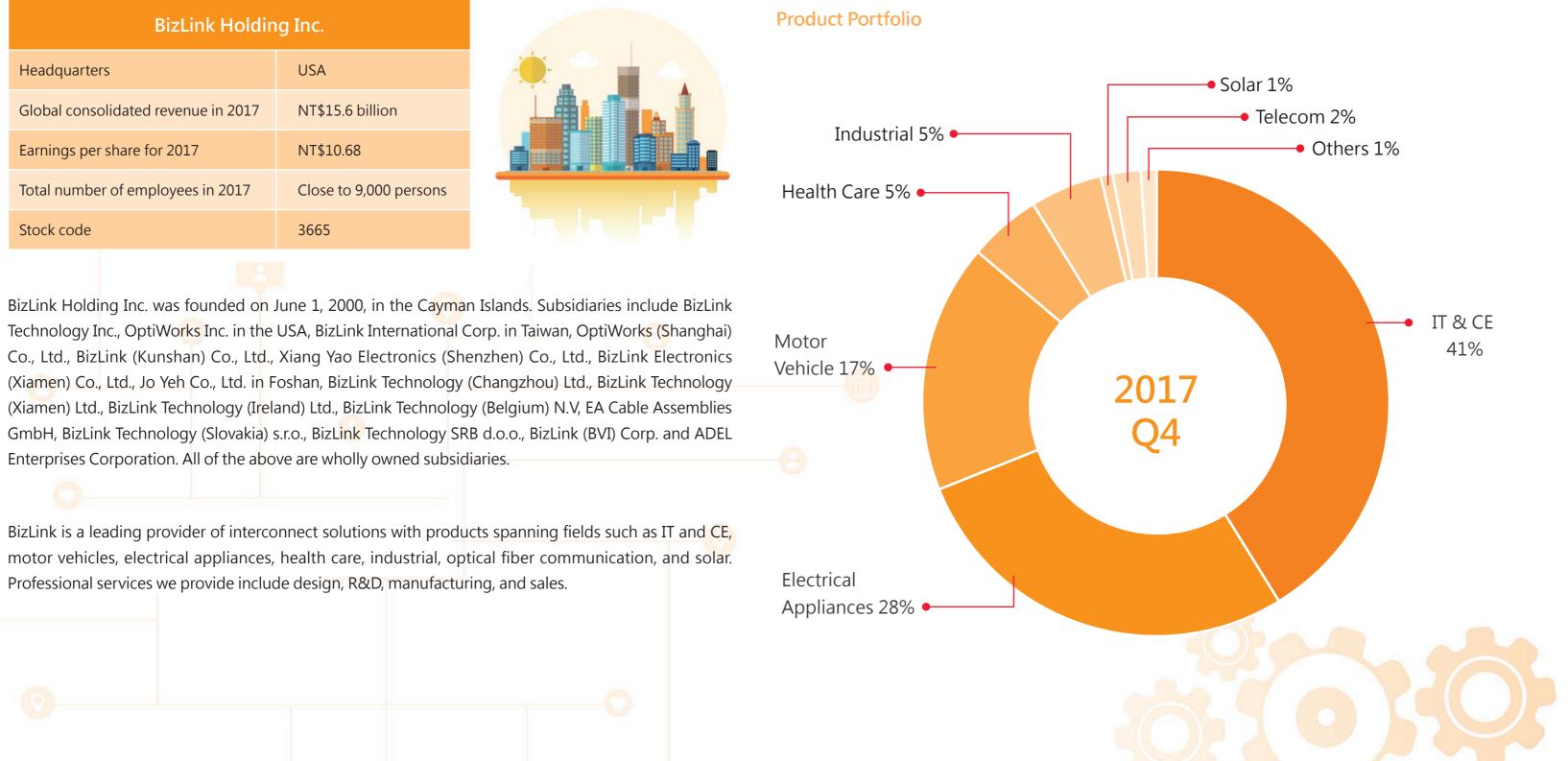


### Corporate Development

2.1 Company Profile

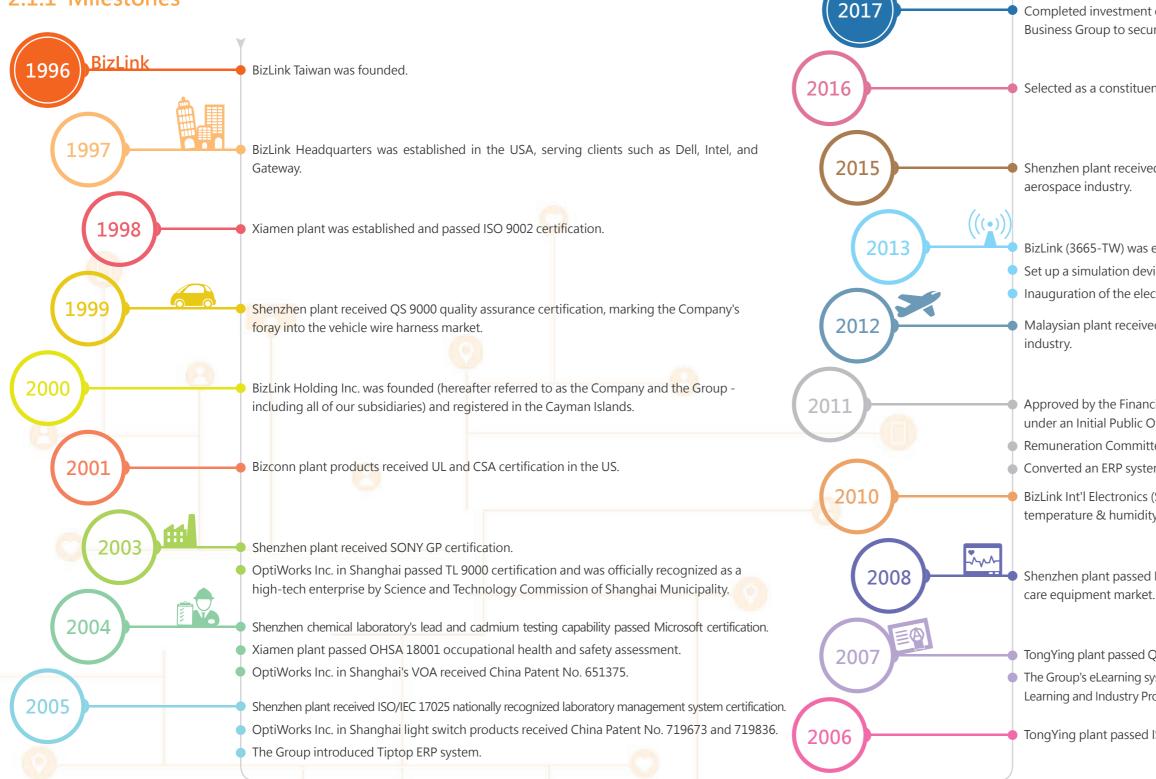
2.2 Corporate Governance

### 2.1 Company Profile



## ዏ

### 2.1.1 Milestones



Completed investment of acquiring 100% equity of LEONI Electrical Appliance Assemblies Business Group to secure a European production base and clients.

Selected as a constituent stock of the TWSE "Corporate Governance 100 Index."

Shenzhen plant received AS 9100 Quality Management System certification for the aerospace industry.

BizLink (3665-TW) was elected to the MSCI Global Mid-Small Cap Indexes.

Set up a simulation device for Fremont Electro-Magnetic Interference (EMI).

Inauguration of the electromagnetic laboratory in Kunshan.

Malaysian plant received AS 9100 certification and forayed into the aviation wire harness

Approved by the Financial Supervisory Commission, Executive Yuan, on January 17 to issue shares under an Initial Public Offering in the Republic of China. Listed on the stock exchange on April 21. Remuneration Committee was formed.

Converted an ERP system, imported SAP, and enhanced integration into the global system.

BizLink Int'l Electronics (Shenzhen) Co., Ltd. Introduced the GHG system and obtained temperature & humidity test standards.

Shenzhen plant passed ISO 13485 certification to engage further into the international medical care equipment market.

TongYing plant passed QC 080000 hazardous substance process management system certification.
 The Group's eLearning system received the grant from MOEAIDB's college.itri.org.tw (part of the Digital Learning and Industry Promotion and Development Program) and A quality standard certification.

TongYing plant passed ISO 14001 : 2004 environmental management system certification.

### 2.1.2 BizLink's Global Footprints

### **Production Facilities**

Location	Certification Passed
Shenzhen 1, China	ISO 9001, ISO 14001, ISO 13485, TS 16949, AS 9100, OHSAS 18001, QC 080000
Shenzhen 2, China	ISO 9001, ISO 14001, TS 16949, OHSAS 18001
Shenzhen 3, China	ISO 9001, ISO 14001, TS 16949, ISO 13485
Kunshan 1, China	ISO 9001, TS 16949, UL & CSA
Kunshan 2, China	ISO 14001, TL 9000, OHSAS 18001
Xiamen 1, China	ISO 9001, ISO 14001, UL & CSA
Xiamen 2, China	ISO 9001:2008, ISO 14001:2004
Foshan, China	ISO 9001, ISO 14001, TS 14949, UL & CSA
Changzhou, China	ISO 9001, ISO 14001, ISO/TS 16949
Penang, Malaysia	ISO 9001, ISO 14001, ISO 13485, AS 9100, UL



Location	Certification Passed	
Texas, USA	UL & CSA . ISO 9000	
California, USA	ISO 9001:2015	
Juárez, Mexico	ISO 9001, TS 16949, UL & CSA	

Location	Certification Passed	
Slovakia	TS 16949, ISO 9001, ISO 14001	
Serbia	ISO 9001:2008, TS 16949, ISO 14001	

- 5 R&D centers : 3 in China, 1 in USA and 1 in Taiwan
- 6 laboratories : 1 OEM certified and 1 ISO / IEC17025

16

• 15 production bases spanning USA, China, Malaysia, Mexico, Slovakia, and Serbia

### 2.1.3 Operating Performance and Outlook

### Simplified income statement

			Unit : NT\$thousands
Item	2015	2016	2017
Operating revenue	8,416,972	9,208,059	15,599,207
Gross margin	2,241,488	2,743,577	3,805,405
Operating profit	786,373	1,018,079	1, 548,218
Net profit for the year	759,950	909,945	1,162,465
Earnings per share (NT\$ )	7.90	9.23	10.68

[Note] The financial information contained within this statement is based on the 2017 consolidated financial report audited by accountants. Please refer to the Company's annual report or MOPS.

In addition to rapid market expansion, BizLink's existing product lines has also demonstrated immense potential, particularly the Company's first cable docking, which features numerous product advantages, including Type-C connector, which caters to the most popular trend among the current generation of ultra-books, in turn satisfying the demand of most of the business application market. The product is the perfect embodiment of collaboration between our sales, technical, R&D and manufacturing teams to generate tremendous sales momentum. Meanwhile, as BizLink's NPI team in North America becomes more sophisticated, bringing new clients from the semiconductor industry, we will be able to cater to the needs of our local clients in developing new equipment. In retrospect, we have tirelessly implemented strategic investment, developed new products and brought in potential new clients, culminating in the new record of increasing annual revenue by 69%.

In January 2018, BizLink completed cash capital increase and successfully issued convertible bonds. From the enthusiastic purchasing of the bonds, it is evident that investors and shareholders are full of confidence about the future development potential of BizLink. The connector industry that BizLink is involved in is a diverse application field with enormous market potential. With 21 years of experience in the industry, we have attained a market leadership position in various product fields and established operating locations for our skillful management team, demonstrating excepti and upholding the Company's commitments. L commitment towards the shareholders, and it is ahead to the new year, BizLink associates will uph order to achieve more exceptional results in 2018.

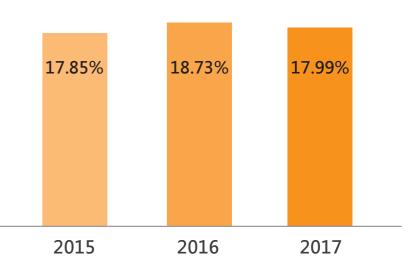
### 2.1.4 Public Organization Membership

BizLink proactively engages in industry association activities, forming a close communication mechanism with industry members via regular or irregular meetings.

### **Public Organization**

Taiwan Electronic Connection Association Taiwan Electrical and Electronic Manufacturers' Association

### Return on Equity (ROE)



fields and established operating locations for our global clientele. BizLink is led by a steady, reliable and skillful management team, demonstrating exceptional performance in fostering the Company's growth and upholding the Company's commitments. Long-term development is the management team's commitment towards the shareholders, and it is also our unwavering belief in the Company. Looking ahead to the new year, BizLink associates will uphold the high morale towards constant refinement in order to achieve more exceptional results in 2018.



### 2.2 Corporate Governance

BizLink emphasizes transparency and corporate governance, therefore the Company has formed an effective corporate governance framework and execution practice regulation according to the Company Law, Securities and Exchange Act and other laws in order to constantly improve management performance as well as guarantee the rights of the investors and other stakeholders.

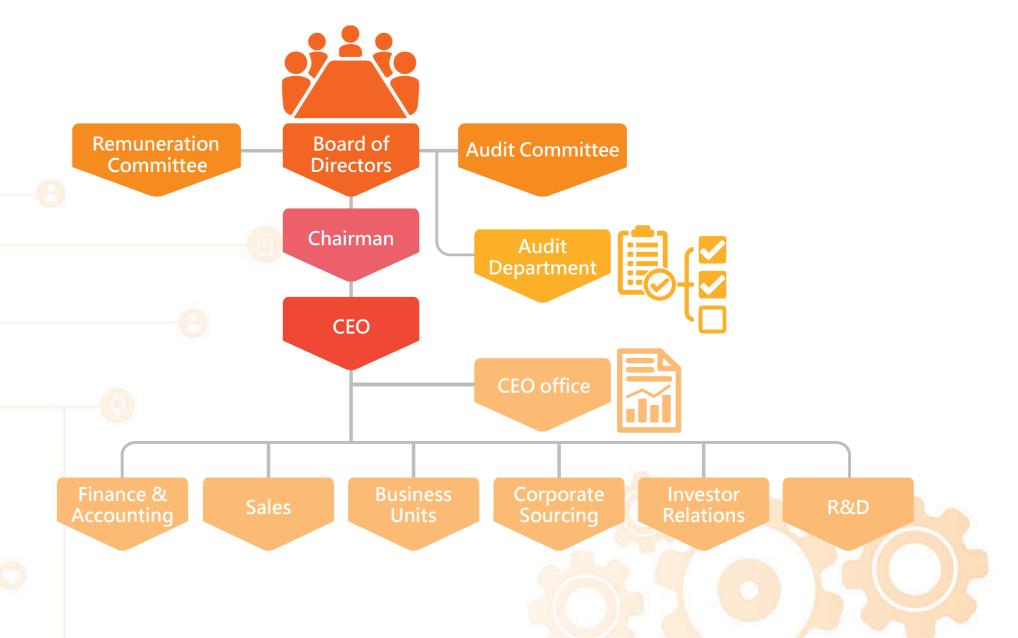
For a long time, BizLink has dedicated itself to creating an effective corporate governance framework, protecting the shareholders' rights, strengthening the competence of the Board of Directors, respecting the stakeholders' rights and increasing information transparency. The aim is to progressively implement various systems and regulations in order to improve the quality and outcome of corporate governance on an ongoing basis, thereby materializing the spirit of corporate governance, maximizing the shareholders' rights and ensuring corporate sustainability.

We believe that a good Board of Director governance system is the cornerstone of outstanding corporate governance, in order to reinforce an effective and sound governance system, BizLink has appointed independent directors within the Board of Directors since we went public in 2011, consisting of the most experienced and reputable talents in the industry. They serve to ensure the Company's legal and ethical compliance during the pursuit of growth. Thereafter, the AGM passed a resolution to create the Audit Committee under the Board of Directors consisting of independent directors. The functioning of the Board of Directors and Audit Committee is regulated by the "Rules of Procedure for Board Meetings" and "Audit Committee Charter." In 2011, considering the remuneration system of the directors and managers as an integral part of corporate governance and risk management, the Company's Board of Directors passed a resolution to form the Remuneration Committee. "Remuneration Committee Charter" was also stipulated, taking a major step towards realizing the spirit of corporate governance. Selected as a constituent stock of the TWSE "Corporate Governance 100 Index" in 2016.

### 2.2.1 Board of Directors

According to the Articles of Incorporation, the Company has appointed no less than 5 and no more than 21 directors (including independent directors) for a term of 3 years. The directors are elected by shareholders and directors may be reelected to serve another term.

### Structure of the Board of Directors



### The Company's Board of Directors consists of 7 members, all are seasoned and reputable talents in the industry. In particular, there are 3 independent directors, whose independence complies with the relevant regulations of the "Regulations Governing Appointment of Independent Directors and Compliance Matters for Public Companies". The Directors consist of a Chairman, 3 general directors and 3 independent directors who come from diverse professional backgrounds or fields of work. They can effectively undertake the responsibilities of creating a good Board of Directors governance system to supervise, appoint and guide the Company's management level to reinforce its management function. Moreover, they are also in charge of the Company's economic aspect, social aspect and environmental aspect, committed to maximizing the rights of our stakeholders. On November 14, 2017, Director Huong-chang Chen resigned due to personal reasons, and the Company has already reelected the Board of Directors at the 2018 AGM, maintaining 7 directors.

BizLink Board of Directors		Gender
Chairman	Hwa-Tse Liang	Male
Director	Chien-Hua Teng	Male
Director	Inru Kuo	Female
Director	Jui-Hsiung Yen Yifen Investment Co., Ltd. Legal Representative	Male
Independent Director	Jr-Wen Huang	Male
Independent Director	Ming-Chun Chen	Male
Independent Director	Chun-Yen Chang	Male

The background information, education, positions in other companies, as well as the operating condition of the Board of Directors and various functional committees are disclosed in the Company's annual report, which can be obtained from MOPS website and the Company's official website https://www.bizlinktech.com.

In light of increasing emphasis on issues such as corporate governance and corporate sustainability and the international trend, the Company encourages our Directors to engage in further studies in related fields and report their progress to the Company. The Directors' progress in training and records of further studies are disclosed on Market Observation Post System (http://mops.twse.com.tw/).

### 2.2.2 Audit Committee

The purpose of the Company's Audit Committee is to supervise and establish a risk control system, the scope includes : Fair presentation of the financial reports of the Company; the hiring (and dismissal), independence, and performance of certified public accountants of the Company; the effective implementation of the internal control system of the Company; compliance with relevant laws and regulations by the Company; management of the existing or potential risks of the Company. Additionally, the chief auditor, accounting supervisor, and certified accountants should present reports related to internal audits, financial conditions and updated information regarding relevant laws to the Audit Committee every guarter. The Audit Committee may, upon passing a resolution, appoint attorneys, accountants or other experts to conduct audits or provide consultation within their professional capacities. They can also contact the Company's internal auditors, certified accountants and management directly. The Audit Committee convenes at least once every quarter. in 2017, the Company convened 7 meetings. Please refer to the annual report and MOPS for attendance.

### 2.2.3 Remuneration Committee

The Company's Remuneration Committee's responsibility is to stipulate and regularly review the remuneration policy of the Directors and managers. The purpose is to align the Company's performance with objectives in order to attract and retain high-quality talents and improve competitiveness. Remuneration of the Company's Directors are done in accordance with the Articles of Incorporation, amendments should be approved by the shareholders' meeting. It is used as a way to measure the performance of the Company's highest governing body. The remuneration is determined by the individual Director's authority, attendance, and other performance evaluations. Senior manager remuneration includes base salary, annual bonus, and benefits, as well as bonuses and dividends (cash/ shares) and employee stock options, mainly variable items. Fixed items aim to maintain the Company's competitiveness in the industry, while variable items take into consideration performance of the Company and individuals; in other words, the better the Company's and individuals' performance is, the higher the ratio is between fixed and variable items. Performance evaluation standards are based on combined goals such as the annual financial performance (revenue, profit etc.), market/client, organization and employee growth/development. The evaluation items, objectives and weighting are stipulated at the beginning of each year according to development conditions in the internal/external environments. Remuneration of managers is reviewed, assessed by the Remuneration Committee, which will make appropriate recommendations to the Board of Directors for approval and implementation.

# The Company's Remuneration Committee convenes a least twice a year and consists of 3 committee members. The Remuneration Committee has elected Independent Director Ming-tsun Chen as the convener and chairperson. The committee should invite the Chairman to attend meetings, but he should recuse himself from participating in agenda items that involve personal interests. The Directors, managers from the Company's relevant departments, internal auditors, accountants as well as legal advisors or other personnel should also attend the meetings to provide necessary information. The Company has convened a total of 2 meetings in 2017. Please refer to the annual report and MOPS for attendance.

### 2.2.4 Principles for Avoiding and Managing Conflict of Interests

The Company has the conflict of interest avoidance regulations within the Rules of Procedure for Board of Directors Meetings and the Audit Committee Charter. If a Director or the judicial person the Director represents has a personal interest in the matter under discussion at the meeting, which may impair the interest of the Company, the Director shall not join the discussion and voting on such matter. The Director shall recuse himself/herself when the matter is being discussed and resolved, nor shall the Director exercise voting rights on behalf of another Director. Full names of relevant Directors, important contents and recusal conditions are stated in the meeting minutes.

The Company has stipulated Ethical Corporate Management Best Practice Principles, Procedures for Ethical Management and Guidelines for Conduct, Procedures of Handling Significant Information and Insider Trading Policy as the basis for avoiding and managing conflicts of interests.

Relevant regulations and information are disclosed in the Stakeholder Section of the Company's website, which also act as a communication channel with our stakeholders. The Company has also appointed a spokesperson and created an email, where specialized personnel is in charge of handling various stakeholder related queries and suggestions.

### 2.2.5 Company's Legal Compliance

The Company has complied with various Public Company related laws to stipulate internal operating regulations, and adjustments are made in accordance with any amendments made to the laws by the authorities immediately. The spirit is also upheld in all of the Group's subsidiaries, and they are required to abide by such regulations. In addition, in order to materialize the Company's core values, uphold a high level of occupational ethics, as well as allow our employees to abide by the Company's rigorous ethical standards during day to day operations, thereby maintaining the Company's reputation and earning the respect and trust of our customers, suppliers and others, the Company has stipulated the Code of Conduct for the employees and managers in all levels.

The Company currently operates 15 production bases and 8 operating locations in Asia, Europe, and North America. Our management team will constantly observe any domestic or foreign policies and laws that may have potential impacts on the Company's finances and sales; related risk management protocols have been established, and our employees' legal abilities will be improved through continuous education and training. In 2017, the Company did not receive any major monetary fines or other non-monetary penalties.

### 2.2.6 Anti-Corruption and Principle of Integrity

"Integrity" has always been the Company's core values and the cornerstone of management, because it provides employees with an ethical work environment and ambiance. The Company demands all our employees understand and abide by the Code of Conduct. We respect and abide by the confidentiality agreement with our clients and do not accept gifts or unreasonable services. Furthermore, we expect our stakeholders, including customers, suppliers, business partners, and other parties to understand and support our Code of Conduct. In order to enhance corporate governance, the Company stipulated the Corporate Governance Practice Principles and Corporate Governance Best-Practice Principles in 2014, as well as Procedures for Ethical Management and Guidelines for Conduct in 2018 to create a systematic grievance channel for the Company's employees and external partners. Please refer to the Company's website and MOPS for more details.

With regards to the functioning of the Board of Directors, if a Director or the judicial person the Director represents has a personal interest in the matter under discussion at the meeting, which may impair the interest of the Company, the Director may make statements or answer inquiries but may not join the discussion and voting of such matter. The Director shall recuse himself/herself when the matter is being discussed and resolved; nor shall the Director exercise voting rights on behalf of another Director.

In order to make sure that our employees fully understand related regulations, we demand our employees in Kunshan, Shenzhen, Changzhou, Xiamen, Foshan plants in China, Texas plant in the US, Mexico plant and Slovakia and Serbia plant in Europe to receive ethics training during orientation. In Taiwan, all of our new indirect employees are required to receive online ethics training. For unethical and inappropriate conducts, all employees have the duty to report them to the Company through the proper channels. The Company must also guarantee the employee's protection from unfair retaliation or treatment during the process of grievance reporting or investigation. In order to ensure sound anti-corruption management, evaluation and self-review on the design and execution effectiveness of internal control measures such as the accounting system are conducted every year, and reviews

## are conducted through audits. Capital, procurement and supply chain management as well as administrative units are considered units with potential risks, so they need to receive internal audits or job rotations on a regular basis. Matters concerning management integrity and the implementation condition of anti-corruption measures are reported to the Board of Directors regularly.

Externally, it is imperative to assess their legality, integrity related policies and records of any unethical conduct prior to engaging in business activities with distributors, suppliers, customers or other parties. During the process of business transaction, it is important to explain the Company's management integrity policies or related regulations to the other parties and unequivocally refuse to provide, promise, demand or accept any form of improper profit either directly or indirectly. Once unethical conduct is discovered, the Company will immediately terminate any ties with the party and it will be blacklisted. At the same time, we have also incorporated anti-corruption compliance into our business contracts, including clear and reasonable payment terms, handling of unethical conducts, prohibition of commissions, kickbacks or other profits.

In addition BizLink has communicated our anti-corruption policy to our suppliers through the Supply Chain Management system (SCM), and the content of ethical management is also included in the supplier contract. The implementation condition among suppliers is reviewed once a year.

With the above mentioned promotion measures and management mechanisms in place, there was no corruption or unethical conducts in 2017.

### 2.2.7 Public Policy

The Company is on the constant lookout for developments in domestic and international corporate public policies, so as to review and improve the Company's corporate governance system and enhance its performance. Moreover. The Company maintains a neutral political stance, as well as an objective, low key attitude towards public policies, therefore we do not participate in any political activities, nor are we part of any political party. We also do not engage in lobbies or political donations. Our employees are free to express their political inclinations, and we also encourage them to fulfill their civic duties by voting to support their public office candidates.

### 2.2.8 Protection of Client Privacy

Protecting our clients' privacy - "Protecting the confidentiality of our clients and upholding the principle of integrity" is BizLink's commitment to our customers' privacy. We have stipulated the "Ethical Corporate Management Best Practice Principles" and "Code of Conduct" to establish and cultivate our employees' values and culture in integrity. Stipulate policies and rigorous internal control mechanisms for information and data provided by our clients. Besides software/hardware containing technical data, as well as sensitive information about our clients' intellectual properties, we have also signed confidentiality agreements with our clients and suppliers in order to protect the safety of our clients' confidential information. Meanwhile, "Protection of Customer Privacy" is also included in new employee orientation, where training and management are conducted to ensure that each employee can protect the confidentiality of our customers. With specific mechanisms in place, there were no violation of customer privacies in 2017, therefore no customer's rights were violated.

### 2.2.9 Risk Management

Faced with internationalization and the increasingly complex impact and challenges associated with fluctuations in the global economic environment, BizLink has identified risks that may potentially affect the Company's sustainable development during the day to day operations and formulated relevant management strategies and contingency measures in order to minimize the risk of interrupted operation. Continue to generate economic, environmental and social sustainability values for our clients, shareholders, employees, communities and other stakeholders. During the process of materializing this goal, BizLink has identified, determined business management related risks using our comprehensive risk management organizational structure, thereby shifting, mitigating or avoiding risks and converting them into business opportunities.

### 2.2.9.1 Risk Management Organizational Structure

Based on BizLink's existing management organizational structure and internal control loops, the Company has actively faced and controlled operational risks. Furthermore, the CEO regularly reviews the management performance in order to determine the Company's management policy.

### 2.2.9.2 Risk Management

BizLink convenes strategic development meetings to discuss the Company's long-term operating strategy in the future. In order to protect our shareholders' rights, BizLink has upheld the philosophy of steady, pragmatic management to maintain our core business's performance, therefore we have not involved in any high risk or high leverage financial transactions. The Company has established "Procedures on Lending to Others" and "Procedures on Making Endorsement and Guarantee" to ensure compliance. BizLink actively assesses the risks and benefits of introducing new technologies on an ongoing basis, and we endeavor to strengthen the competitiveness of our core business by optimizing productivity using existing equipment. The aim is to accelerate new business development and transform into an all-around solutions provider providing more convenient, comfortable and high value-added services in order to improve our gross profit margin.

### 2.2.9.3 Financial Risk Management

Exchange rate, interest rate, and product price fluctuations will present more challenges for the Company because any slight miscalculation will not only erode away profitability but also affect the shareholders' rights. In light of this, the Company has implemented "Procedures on Disposal of Derivative Products", clearly stating the hedging instrument used and its assessment and evaluation. Various financial tools, including spots/forwards, swaps and options are used to minimize risks. The main currencies used by BizLink are USD and CNY. In particular, quotations for export products and raw materials purchased overseas are in USD, therefore most currencies can be written-off through a regular transaction in order to achieve the effect of auto hedging. In the future, we will fortify the auto hedging effect by offsetting foreign currency claims and obligations. Derivative instruments are used to conduct hedging under appropriate risk regulations.



### 2.2.9.4 Risk Identification and Control Measures in 2017

Consideration	s Risk Identification	
	Finance Management Legal affairs / Audit Public relations / investor relations	• F F C
Economic Aspect	Supply chain management	• E r • N • C
	Ethics, integrity, and anti-corruption	2 • 5 M M • () • ()
Environmental	Climate change risks	• [ • E • [] • E
Aspect	Increasingly stringent environmental laws	• () • ()
Social Aspect	Human capital risk management	۲۹ ۵۰ ۵۰ ۲۹
	Safety and health risks	• F • E • H • II a • II ii • F
	Product quality and safety management	• F a • F

### **Control Measures**

Please refer to "Risk Assessment in Recent Years and as of the Date of Printing of This Annual Report" in Chapter 7

"Financial Status, Performance Review, and Risk Analysis" of the annual report.

Ensure that the products and supply chain do not contain conflict minerals

New supplier selection guideline

Categorized management according to the characteristics and risks of suppliers

Stipulate "Employee Code of Ethics", "Ethical Corporate

Management Best Practice Principles" and "Procedures for Ethical Management and Guidelines for Conduct"

Continue to engage in employee ethics regulation and anti-corruption promotion, education and training

Grievance channel bypassing the Company's management

Develop green production technology

Establish green management system

Implement energy-saving, carbon-reducing projects

Energy audit and management at the source

Comply with relevant laws and stipulate various management guidelines

Öccupational Safety and Health Committee regularly examines compliance with environmental laws

Regularly conducts human resource audit and inspection Devise and execute employ education, training and development plan Design competitive remuneration and employee welfare measures

Comprehensive training and local talent development and training program

Regularly examines compliance with occupational safety laws Employee occupational safety and health education and training Hazard and risk protection measures and operational control Workplace safety and order of production

Implement fire prevention measures, reinforce fire prevention awareness and firefighting training among employees

Implement management at the source of fire and autonomous safety inspection mechanism

Regularly carries out electrical equipment inspection

Product design is implemented according to international regulations and standards of our brand clients Reinforce technical team



### Green Products and Value Chain

- 3.1 Green Product Design
- 3.2 Supply Chain Management
- 3.3 Customer Service and Satisfaction

### 3.1 Green Product Design

BizLink business groups uphold guidelines in resource conservation, increasing energy efficiency, energy conservation, and carbon reduction, minimizing toxic environmental hazards, easy assembly and disassembly and easy recycling of materials and resources. The green design thinking is applied to various stages of the product life cycle in order to demonstrate the benefits of a circular economy.

### Green Product Design Accomplishments in 2017

Product Category	Green Design Key Aspects	Description of Environmer
POS system I/O interface expansion box	<ul> <li>Reduce the use of toxic substances</li> <li>Reusable and easily recyclable</li> <li>Reduce the use of screws and substitute them with hooks</li> </ul>	<ul> <li>All materials comply with EU RoHS and REACH regulatio</li> <li>Use of halogen-free, recyclable or re-usable materials. Placcording to ISO 11469 requirements for the ease of ide</li> </ul>
Computer I/O interface expansion box	<ul> <li>Reduce the use of toxic substances</li> <li>Re-usable and easily recyclable</li> <li>Reduce the use of screws and substitute them with hooks</li> </ul>	<ul> <li>All materials comply with EU RoHS and REACH regulatio</li> <li>Use of halogen-free, re-cyclable or reusable materials. Placcording to ISO 11469 requirements for the ease of ide</li> </ul>
QSFP (200Gbps/400Gbps)	<ul> <li>Reduce the use of toxic substances</li> <li>Re-usable and easily recyclable</li> </ul>	<ul> <li>All materials comply with EU RoHS and REACH regulatio</li> <li>Use of halogen-free, recyclable or reusable materials. Pla according to ISO 11469 requirements for the ease of ide</li> </ul>
Computer USB-C I/O interface expansion box	<ul> <li>Resource conservation</li> <li>Easily recyclable</li> <li>Energy saving</li> <li>Carbon reduction</li> </ul>	<ul> <li>Use of large fins on the uni-body aluminum heat sink en</li> <li>Accumulated heat inside the product is transferred to th exterior.</li> <li>Replaces mini forced convection fans to save energy cor environmental protection.</li> </ul>
Computer TB3 I/O interface expansion box	<ul> <li>Resource conservation</li> <li>Easily recyclable</li> <li>Energy saving</li> <li>Carbon reduction</li> </ul>	<ul> <li>Aluminum exterior design optimizes heat dissipation, ret the product's overall quality and functionality</li> <li>All materials comply with EU RoHS and REACH regulatio</li> <li>Use of halogen-free, recyclable or reusable materials. Pla according to ISO 11469 requirements for the ease of ide</li> </ul>



24

### ental and Economic Benefits

tions

Plastic components weighing less than 25g are labeled dentification by recyclers.

tions

Plastic components weighing less than 25g are labeled dentification by recyclers.

tions

Plastic components weighing less than 25g are labeled dentification by recyclers.

ensures even temperature distribution inside the product. the case via contact and radiation and extracted to the

consumption and achieve the goal of green energy and

reducing energy waste of traditional fans while enhancing

tions

Plastic components weighing less than 25g are labeled dentification by recyclers.



Product Category	Green Design Key Aspects	Description of Environme
Computer USB-C I/O interface expansion box	<ul> <li>Reduce the use of toxic substances</li> <li>Re-usable and easily re-cyclable</li> <li>Reduce the use of screws by applying</li> <li>Ultrasonic welding design</li> </ul>	<ul> <li>Compact, portable design, tight fit between the case an elements or exterior decoration.</li> <li>All materials comply with EU RoHS and REACH regulation.</li> <li>Use of halogen-free, recyclable or reusable materials. Placcording to ISO 11469 requirements for the ease of idea.</li> </ul>
Thunderbolt	<ul> <li>Reduce the use of toxic substances</li> <li>Carbon reduction</li> <li>Re-usable</li> <li>Uses re-cyclable or biodegradable materials</li> </ul>	<ul> <li>Use of halogen-free, recyclable or reusable materials.</li> <li>All materials comply with EU RoHS regulations</li> <li>Integrated power and system design that complies with</li> </ul>
KVM	<ul> <li>Reduce the use of toxic substances</li> <li>Carbon reduction</li> <li>Re-usable</li> <li>Uses re-cyclable or biodegradable materials</li> </ul>	<ul> <li>Use of halogen-free, recyclable or reusable materials.</li> <li>All materials comply with EU RoHS regulations</li> <li>Integrated power and system design that complies with</li> </ul>
Charging sations	<ul> <li>Reduce the use of toxic substances</li> <li>Energy saving</li> <li>Resource conservation</li> </ul>	<ul> <li>Use of halogen-free, recyclable or reusable materials.</li> <li>All component designs comply with EU RoHS and REAC</li> <li>Labelled according to ISO requirements for the ease of it</li> </ul>
USB-C dongles	<ul> <li>Reduce the use of toxic substances</li> <li>Carbon reduction</li> <li>Re-usable</li> <li>Uses re-cyclable or biodegradable materials</li> <li>Resource conservation</li> <li>Materials recycling</li> </ul>	<ul> <li>Compact, portable design, tight fit between the case an exterior, no unnecessary exterior decoration.</li> <li>All materials comply with EU RoHS 2.0, REACH and halo</li> <li>All eco-friendly materials can be recycled and reused</li> </ul>



### 2017 BizLink CSR Report 3. Green Products and Value Chain

25

### ental and Economic Benefits

and electronic components. No unnecessary design

tions

Plastic components weighing less than 25g are labeled identification by recyclers.

ith ErP Directive in Europe

ith ErP Directive in Europe

ACH regulations. of identification by recyclers.

and electronic components. No additional space to clad the

logen-free testing reports.



Product Category	Green Design Key Aspects	Description of Environme
USB-C dockings	<ul> <li>Carbon reduction</li> <li>Resource conservation</li> <li>Reduce the use of toxic substances</li> <li>Materials recycling</li> <li>Easy disassembly design</li> </ul>	<ul> <li>Integrated power and system design that complies with</li> <li>Tight fit between the case and electronic components. I</li> <li>All materials comply with EU RoHS 2.0, REACH and halo</li> <li>All eco-friendly materials can be recycled and reused</li> <li>Product is easy to disassemble and recycle</li> </ul>
Power modules	<ul> <li>Energy saving</li> <li>Carbon reduction</li> <li>Reduce the use of toxic substances</li> </ul>	<ul> <li>Use of halogen-free, recyclable or reusable materials.</li> <li>Switching power is equipped with COT (customer-owner)</li> </ul>
Motor vehicle	<ul><li>Reduce the use of toxic substances</li><li>Materials recycling</li></ul>	<ul> <li>All materials comply with EU RoHS 2.0, REACH and halo</li> <li>All eco-friendly materials can be recycled and reused</li> </ul>
Product design simulation	<ul> <li>Carbon reduction</li> <li>Energy saving</li> <li>Resource conservation</li> </ul>	<ul> <li>Simulated integrated design to improve design efficient</li> <li>Minimization of case and electronic components, no ad</li> <li>All materials comply with EU RoHS 2.0, REACH and halo</li> <li>All eco-friendly materials can be recycled and reused</li> <li>The product is easy to disassemble and recycle</li> </ul>
Application of 3D printing technology	<ul> <li>Reduce the use of toxic substances</li> <li>Carbon reduction</li> <li>Resource conservation</li> </ul>	<ul> <li>Improve design reliability</li> <li>Decreased testing time equates to the decreased amou</li> <li>The product is easy to disassemble and recycle</li> </ul>

### 2017 BizLink CSR Report 3. Green Products and Value Chain

26

### nental and Economic Benefits

rith ErP Directive in Europe s. No additional space to clad the exterior. alogen-free testing reports.

ned tooling) IC, increasing performance by 5-10%

logen-free testing reports.

ency additional materials. alogen-free testing reports.

ount of additional materials used



### 3.2 Supply Chain Sustainability Management

### Supply Chain Sustainability Management

The Company's procurement not only takes into consideration influence on production, service, and operation but also corporate social responsibilities and reputation-related risks. Consequently, in terms of supply chain management, in addition to maintaining quality based on our duties in legal compliance, we have also adopted numerous measures to help our suppliers to improve their management standard in regards to supply chain labor rights, environmental protection, as well as safety and health risk management. The aim is to reduce risk and cost for us and our suppliers, thereby forging a sustainable, growing partnership and continue to provide responsible, high-quality services to our customers.

### Supply Chain Management Commitment

- Create a sustainable supply chain.
- Ensure that the products and supply chain do not contain conflict minerals.
- human rights, safety and health.
- competitiveness.



• Lead our suppliers to fulfill their social responsibilities, protect the environment and respect the workers'

• Encourage our supplier to develop innovative business models that will mitigate environmental impact. • Manage supplier quality, cost, delivery, service team and sustainability in order to enhance

### **Supplier** Management

Supplier education and training

Supplier social responsibility auditing and counseling

### 3.2.1 Supplier Sustainability Regulation

### Supplier "Social Responsibility Certificate"

In order to guarantee work environment safety throughout the supply chain, protect our employees' dignity as well as implement and comply with ethical standards, we have taken the EICC Code of Conduct, ILO's "Declaration of Fundamental. Principles and Rights at Work" and "Universal Declaration of Human Rights" into consideration to stipulate "Social Responsibility Certificate". The certificate demands that all suppliers' business conducts must comply with regulations pertaining to health and safety, environment, business ethics and, management systems, as well as EICC and the laws and regulations of the country/region in which they operate.

### **Supplier Selection and Green Procurement**

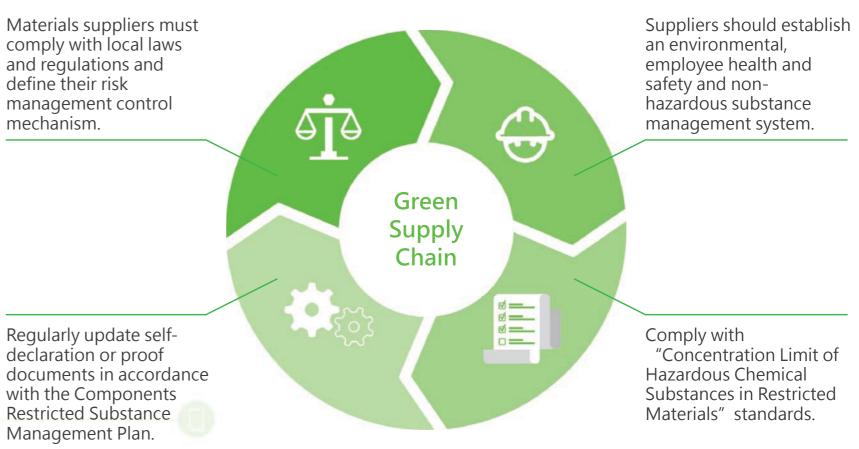
Apart from the traditional assessment of suppliers in aspects such as quality, cost, delivery date, service quality and technical skills, we have also implemented green supplier-based procurement management, where the following principles are used to evaluate the suppliers :

### **Types of Supply Chain and Localized Procurement**

### BizLink's product and service portfolios are diverse and versatile, therefore the amount of procurement each year generated and the scale of the supply chain is enormous. In Asia, we have approximately 300 qualified tier-1 suppliers who come from diverse backgrounds. By categorizing our suppliers based on production material relevance, they can be divided into direct materials suppliers (directly related to production) and indirect material and service providers (indirectly related to production.) Over the years, our procurement consists of mainly direct material purchases. In particular, direct procurement accounted for 70% of direct procurement in 2017. Direct material suppliers are classified into 3 types : manufacturers, distributors, and outward processing plants. In 2017, most of BizLink's procurements were from our direct material, component and raw material manufacturers, accounting for 60% of the total amount and 60% of the total supplier number. This is followed by distributors of key components from other major international manufacturers, accounting for 30% of the total procurement amount. Direct material and general operational procurements (including transportation, labor service etc.) account for about 10%.

In terms of localized supplier ration, most of BizLink's production bases are located in China. If examined based on production base, local suppliers in China and Taiwan account for 80% and 5%, respectively.

### **Supplier Selection and Green Procurement**





### **Environmental Standards**

BizLink monitors the global environmental trend closely and perceives environmental protection as our responsibility, therefore besides 100% compliance with local environmental laws in all of our operating locations, we also pay attention to global development trends in environmental issues and take the initiative to adopt various eco-friendly actions. We pro-actively collaborate with prominent firms around the world to develop environmental technologies, and we have complied with relevant regulations and client demands to stipulate BizLink's environmental technology standards and establish a hazardous substance management system in order to improve the Company's environmental performance.

In an effort to achieve the goal of selecting eco-friendly materials and meet the regulations and requirements of international laws and clients, BizLink has rigorously demanded our suppliers and the Company's organizations to comply with BizLink's environmental technology standards. In particular, environmental substances are divided into restricted substances and potentially restricted substances in the future. Currently, there are 236 controlled substances, including 47 prohibited substances and 189 substances that are potentially hazardous and may be restricted in the future (including REACH monitored substances). We expect to provide products with low toxicity and pollution to our clients through green supply chain management, thereby decreasing harm to the environment or people.

### **BizLink's Environmental Policy**

Eliminate and prevent environmental pollution

- Comply with the environmental law and necessary requirements.
- Dedicated to promoting environmental concepts and becoming a green ambassador to the environment.

Let us contribute towards environmental protection.



### **Conflict Mineral Statement**

Democratic Republic of the Congo (DRC) has abundant mineral resources, including gold (Au), tantalum (Ta), tin (Sn) and tungsten (W). Collectively, they are referred to as 3TG. These are essential metals used for manufacturing electronic equipment. However, many of these minerals are extracted in conflict zones and sold to perpetuate the fighting. When illegal minerals are traded for profit, massacres and violation of human rights grow rampant in these regions.

BizLink is actively responding to the global effort in curbing the trading of conflict minerals by support the US's "Dodd–Frank Wall Street Reform and Consumer Protection Act". We promise not to use conflict minerals, not to accept raw minerals from Central Africa, DRC and, nearby conflict countries. Furthermore, BizLink encourages responsible procurement in conjunction with our suppliers, and we are also supportive of the development of conflict mineral related legislation in Europe. In order to make sure that metals including gold (Au), tantalum (Ta), tin (Sn) and tungsten (W) are not sourced from DRC's conflict areas, BizLink has requested ourselves and our suppliers to avoid using conflict minerals.





### 3.2.2 Key Supplier Management

In order to implement effective supplier management, besides supplier screening guidelines, BizLink also conducts audits of qualified suppliers, or convene meetings to review various implementation performances. BizLink has identified Asia's, main manufacturing location, main supplier management list that is used as the basis for priority management. In 2017, the number of key suppliers account accounted for 13.5% of Xiang Yao plant in Shenzhen +4% of Kunshan plant+60% of Bizconn plant in Shenzhen. In total, these key suppliers contribute 70% of the total procurement amount in Asia. In particular, local key suppliers in China account for over 90% of the total number of suppliers.

We have identified our suppliers using the following principles :





### High degree of customization



Labor intensive or high pollution manufacturing industry

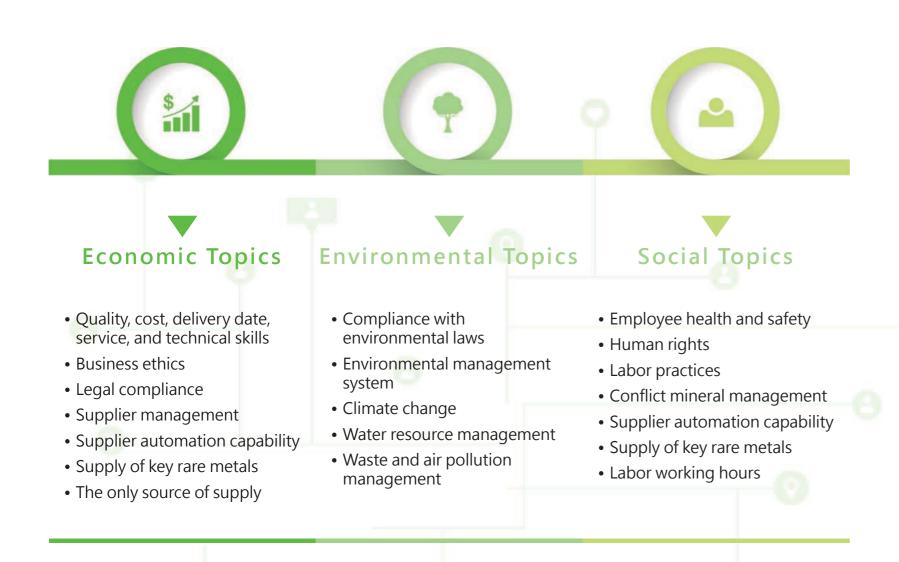


Ability to fulfill corporate social responsibilities



### **High-Risk Supplier Identification**

BizLink evaluates the suppliers' potential environmental or social risks based on the geographic location, production process, and audit results. The factors considered during risk assessment include :



### Main Sustainability Risks in 2017



• First-tier supplier, direct supplier of materials or services) sustainability risk management In 2017, all 30 new suppliers (excluding suppliers designated by the clients) passed the EICC audit and were deemed to comply with environmental standards, labor practice guideline, human rights standards, and social impact standards. In addition, 0 suppliers were eliminated from the qualified suppliers' list for reasons including changing their company names and uncompetitive costs.

• Non-first-tier supplier sustainability risk management: Apart from demanding our first-tier suppliers, we also demand our suppliers to manage their upstream suppliers in order to improve the dependability of the overall supply chain.



	Environment	Society
e	Compliance with environmental laws Water resource management Climate change	Employee health and safety labor working hours
	PCB/power supply/ cables	PCB/power supply/ cables

### 3.2.3 Supplier Management Mechanism

### Suppliers' Social Responsibility "Human Rights, Environment, Safety, Health, and Management System" Auditing and Counseling

BizLink's supply chain management protocol incorporates EICC into the supply chain in order to conduct "human rights, environment, safety, health and management system" related counseling and auditing, thereby monitoring the degree of management and implementation of the suppliers in terms of environmental safety and health aspects. We continue to encourage our suppliers to value business ethics, protect labor human rights and ensure workplace safety and health. Additionally, we have also developed materials and production processes that will mitigate environmental impact. We have applied audit tools published by EICC to review and assess our supplier's performance in corporate social responsibility. in 2017, a total of 113 suppliers were audited (31 for Xiang Yao plant in Shenzhen and 82 for Kunshan plant). No supplier presented substantial or potential adverse impact in regards to the environment, human rights and labor practices. The most common problem associated with audits is working hours; after the audit, suppliers are requested to rectify the problem within a specified time period. In terms of selection criteria, suppliers are either classified as "acceptable" or "unacceptable". In 2017, there were no unacceptable suppliers due to social responsibility problems.

### Supplier Education - "Supplier CSR" Briefing

In 2017, we convened one "supplier CSR" briefing or training course to elaborate on the details of corporate social responsibilities. Moreover, we have requested the management team or highest ranking executive of our suppliers to sign "Management Letter of Undertaking" to make sure that they comply with every aspect of EICC 4.0.



### 3.3 Customer Service and Satisfaction

### 3.3.1 Customer Service

BizLink provides connection related applications and solutions, including harnesses and cables for computer peripherals, appliances, consumer electronics, cars, medical equipment, optical communication equipment, solar equipment and industrial equipment. Our global brand clients come from diverse industries such as technology, appliance, consumer electronics, car cables and harnesses, medical equipment, optical communication equipment, solar power and industrial manufacturer. Customer orientation is one of the core values of BizLink, so we are dedicated to providing high quality and eco-friendly services to meet our customers' needs.

Various business units of BizLink have their own customer service teams in charge of sales, product R&D, manufacturing, quality, delivery, cost and aftersales service etc. They are able to accurately and quickly propose holistic and adequate solutions.

As for product design services, besides continuing to strengthen our technical team, we have stipulated comprehensive design SOPs for individual products that are rigorously enforced to ensure our customers' regulations and opinions are incorporated into the design process.

We have adopted JIT (just in time) manufacturing process in order to eliminate waste, reduce warehouse costs and produce the right products at the right time and right location, thereby helping our clients to become more efficient and competitive in supply chain management. JIT is applied to all our plants in the USA, Europe, China, Malaysia, and Mexico, providing assistance and services to our clients in a dynamic manufacturing environment. We also offer our clients daily inventory reports, weekly status reports, complete supply conditions, differentiation reports, production, and deployment process and real-time warehouse management for our global locations to ensure the management information is accurate, up to date as well as the successful delivery of products.



### 3.3.2 Customer Satisfaction

Becoming a leading global company that is recognized by our clients and a premier business partner is our mission at BizLink, while generating the greatest values for our clients is our endeavor.

Understanding and analyzing customer satisfaction level is an important foundation of continual product and service improvement to generate values needed by our customers.

We value customer satisfaction, therefore BizLink's business units collect (quarterly, semi-annually or annually) customer satisfaction assessment results (such as scorecards) to monitor customer satisfaction level. The content includes quality, price, delivery, service, technical skills, CSR and information feedback related aspects. Various business units will formulate improvement plans to rectify the outcome of the evaluation and the customer satisfaction assessment scores are used as the performance indicator of related units.

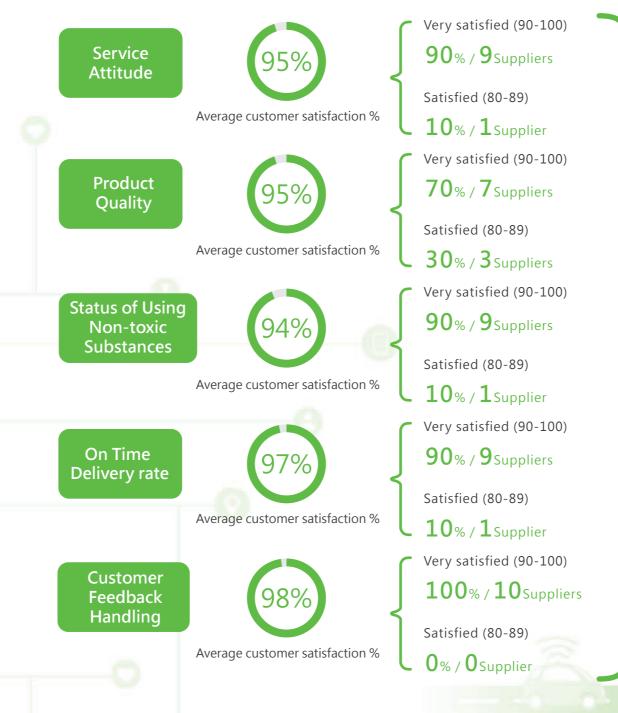
In addition, we send out "Customer Satisfaction Survey Forms" to our main customers every year in accordance with the quality management system, which are used as the basis for reviewing and improving the annual plan. The plants also collect customers' feedbacks.

Customers visit various plants regularly or from time to time for evaluation purposes, and they are used as an important basis for improving customer satisfaction.

With 100% as the full score, the overall customer satisfaction of the Company in 2017 was 96%, an increase of 1% compared to last year (2016). Particularly, there were 9 customers with an overall score of at least 90 points (90%), and 1 customer gave a score of 80-90 points (10%). No results were less than 79 points for this evaluation.

In 2017, the customer satisfaction survey results of BizLink's 10 main customers are :

### Satisfaction Survey Items



## Overall Average Satisfaction

[Note] Main customers are those that have collaborated with BizLink for more than 5 years and continue to supply products to the Company in 2017.

### **Customer Satisfaction**



### 2016 2017

BizLink has conducted analyses on individual customers using various items and proposed relevant improvement plans in order to increase customer satisfaction and achieve the objective of overall customer satisfaction.

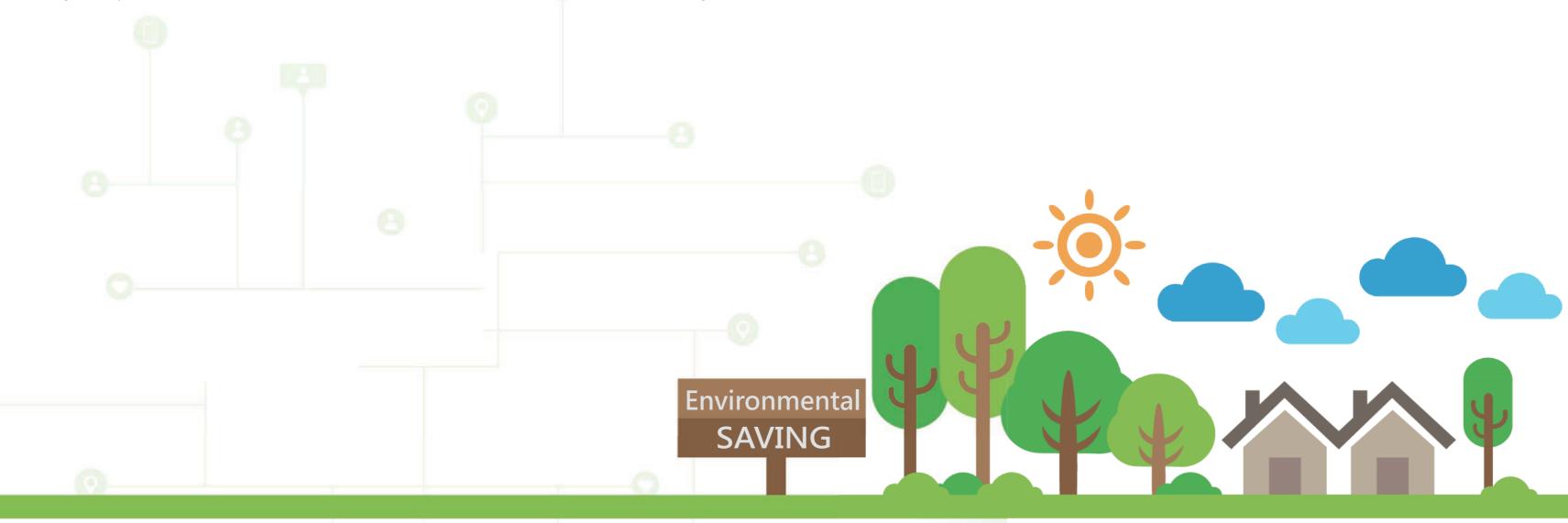


### 3.3.3 Client Privacy

While improving customer service, BizLink also values our customers' privacy and intellectual property rights. We have signed confidentiality agreement in order to protect our customers' confidential information and make sure that all our colleagues maintain confidentiality during day to day operation. The Company did not violate any customer's privacy or infringe on the customers' rights due to a loss of information in 2017.

### 3.3.4 Legal Compliance

Concerning the company's fields of operation, including fostering fair competition, provision of safe products and services, compliance with the Labor Standards Act, Universal Declaration of Human Rights, international standards and copyrights, as well as company assets and any form of intellectual property, BizLink strives to abide by all applicable national and international laws, as well as ethical principles and generally accepted practices. BizLink also respects the local traditions and values in various regions of our operations around the world.





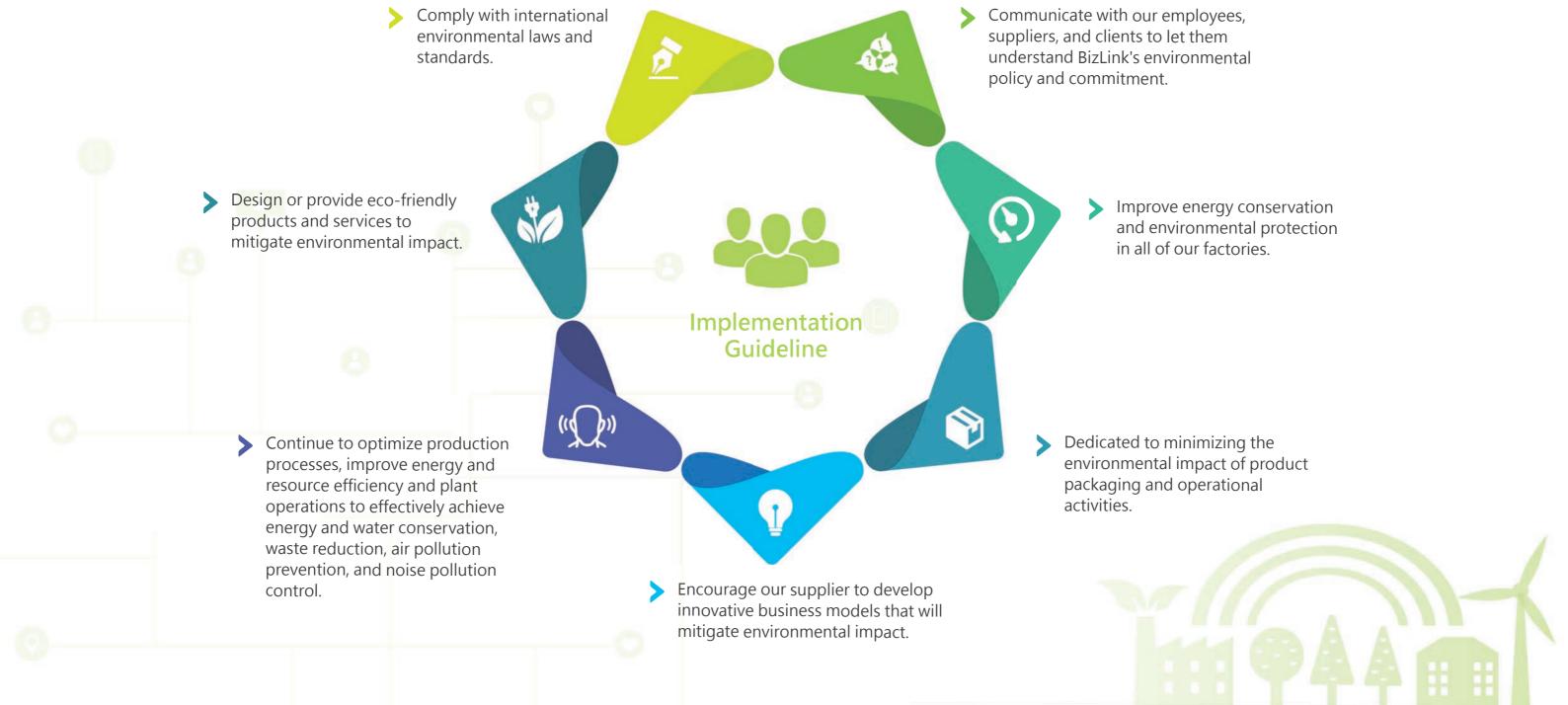
#### BizLink and the Environment

- 4.1 Environmental Policy and Green Strategy
- 4.2 Response to Climate Change and Global Warming
- 4.3 GHG Reduction
- 4.4 Main Raw Materials Logistics
- 4.5 Water Resources Conservation
- 4.6 Wastewater and Sewage Management



#### 4.1 Environmental Policy and Green Strategy

BizLink endeavors to protect the environment through sustainability projects and the development of green design, green factories, monitoring of carbon emissions. Working with our clients and the supply chain, we aim to implement environmental risk control and enhance environmental management performance together.



#### 4.1.1 Environmental Management Goals

Rapid technological advancements have caused enormous environmental destruction. With the implementation of environmental economic policies, supervision by the media and the public, the consequences of environmental violations will not be limited to fines, as the corporate image will also be negatively affected, resulting in the loss of intangible capital. We must remain proactive in making adjustments to comply with environmental laws and regulations in a rigorous manner.

BizLink is committed to complying with environmental laws governing our activities, products, and services, as well as to meet our customers' needs in order to achieve or surpass the designated objectives and goals. We will continue to promote environmental management system in order to reduce the Company's environmental impact. Furthermore, we strive to comply with legal requirements by passing the environmental management system audit in an effort to make sure that there are no environmental violations.

BizLink products comply with related international environmental laws such as Waste Electrical and Electronic Equipment Directive, (WEEE), The Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS), Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH) and our clients' demands. We also assist them to obtain environmental labels.

BizLink has formulated various environmental management systems for the consumption of energy and resources and emission of pollution. We continue to make improvement to these systems. As for environmental management and occupational safety and health management, we employ ISO 14001 environmental management system and IECQ QC 080000 hazardous substance process management system to conduct regular internal audits and contractor certification every year in order to evaluate the Company's environmental management related systems. Additionally, we have passed external certification, and we have complied with ISO 14061-1 GHG audit to ensure the effective operation of our environmental management systems and compliance with environmental regulations.

The following important management strategies aim to achieve environmentally friendly goals during the product development, production, use and disposal stages, including low pollution, low energy consumption, and easy recycling etc. This year (2017)'s environmental protection and energy conservation

information disclosure focus on the scope of environmental impact and energy consumption units, collecting data from the Kunshan and Shenzhen sites in China (including factories and offices).

Each quarter, BizLink gathers relevant environmental laws and conducts legal compliance evaluation every 6 months, followed by the implementation of corrective measures. Every year, we rigorously conduct environmental monitoring (waste water and waste gas) to ensure compliance with emission standards as stipulated by the local laws. Furthermore, BizLink regularly organizes related training and activities in order to foster environmental awareness in the Company. In 2017, BizLink did not incur any environmental violation, nor did we receive any fine.

We will continue to promote ISO 14001 environmental management system and carry out annual internal audits. Problems discovered will be rectified immediately, and BizLink also receives internal and external supervision from government agencies, surrounding communities, employees and other stakeholders who have filed complaints about any environmental problem in the production sites. Specific actions include : (1) Establishing a grievance channel so that employees can pass on any environmental problems they have discovered to the promoting committee. The suppliers and clients are able to reflect environmental problems to the corresponding department within the Company, which will forward the information to the management committee for accurate documentation so that suitable solutions can be formulated. In order to ensure a smooth process, comprehensive details of the problem will be documented and archived for future reference. (2) Arranging employees and suppliers to receive related training, so that they can understand the information and pass it onto other employees in their companies. In 2017, BizLink did not incur any environmental complaints.

In the future, we will continue implementing ISO 14001 environmental management system, where environmental laws will be gathered every month in order to assess how new or amended laws can be applied to the Company, as well as the corrective measures to be taken. For the subsequent annual safety production month events, we have included the legal knowledge aspect to promote regulation-related information to our employees, thereby improving their environmental know-how and reinforcing their awareness on legal compliance.



#### **Raw Material Management**

With the changing global environment, production of electronics products, shortening usage and disposal cycle, the related environmental problems have threatened people's health and survival environment. The design and application of green materials in electronics manufacturing technology, as well as the design and R&D of green equipment and process parameters, and the design of recyclable, reusable materials present a major opportunity



and challenge for green manufacturing. BizLink agrees not to use restricted substances and materials, therefore we have meticulously selected materials and suppliers through the green product program. We strive to reduce pollution by adopting eco-friendly technologies, and we continue to improve and prevent pollution via reasonable utilization of raw materials and reduction of resource waste, aiming to decrease material cost and avoid the use of restricted substances and materials.

Raw materials management measures are embodied through product design and manufacturing, where recycled materials are used under the premise that performance will not be impeded. By investing in recycling technology, we will be able to convert waste materials from electronic products into reusable materials. For high-risk substances, we demand our suppliers to provide relevant testing reports or company inspections in order to ensure that the concentration complies with the clients', legal and documentation requirements. We also collaborate with component suppliers to recycle suitable packaging materials in an effort to minimize resource waste and materials costs. Unrecyclable packaging materials are sorted according to different waste categories. In the future, we will continue to research, re-cycle and re-use renewable materials in order to decrease environmental pollution caused by raw materials waste.

#### 4.2 Response to Climate Change and Global Warming

According to The Global Risk Report 2018 released by The World Economic Forum (WEF), there are 3 major environmental risks : "failures of climate-change mitigation and adaptation", "extreme weather events" and "natural disasters", all of them have ranked among the top risks in recent years. In 2018, they are elevated to the top 5 positions among the "most influential" and "most likely to occur" risks. This trend indicates that climate change is now recognized as the greatest global risk, and it will play a vital role in deciding global development over the next decade.

According to The Emissions Gap Report 2016 published by United Nations Environment Programme (UNEP), even if countries around the world "conditionally" implement Nationally determined contributions (NDCs) within 10 years of the signing of The Paris Agreement, the global GHG emissions will increase by 12 billion tons by 2030 (equivalent to 2° C rise in temperature). If the countries implement unconditional NDCs, the gap will be widened to 14 billion tons.

In the Fifth Assessment Report (AR5) published by UN's IPCC, if the increase in global temperature is to be controlled within 2° C by the end of the century, it is imperative to improve energy efficiency immediately in conjunction with voluntary carbon emissions reduction by enterprises in order to facilitate transformations in the energy structure.

According to the Fifth Assessment Report (AR5) published by UN's IPCC (Intergovernmental Panel on Climate Change) in 2016, if the business activity model stays the same, the global carbon budget will be depleted by 2045, causing the global average temperature to spike by 3.7 to 4.8° C in 2100.

Currently, the global average temperature has already risen by 0.8° C and people's lives are threatened by extreme weather conditions. In the future, the climate change is expected to be worsened by twofold. IPCC also warns that we need to take action to reduce carbon emissions immediately in order to curb the global temperature from increasing above 2° C.



#### **Impacts and Challenges in Related Fields**

• Disasters

Climate change induced disasters include floods, slope land disasters, drought. Particularly in Taiwan, the country's geographic characteristics make it far more vulnerable to climate change and disasters than other regions. The greatest impacts and challenges brought by climate change are already frequently occurring disasters in Taiwan, including floods, debris flow, and drought. These are likely to become catastrophic calamities that will incur more serious damages.

#### • Damage to critical infrastructure

With increasing temperatures, the weather resistance of buildings and energy-supplying facilities such as oil refineries and power plants will be harshly challenged. In the event of extreme rainfall, floodwater will affect the safety of the facilities, while rising temperature causes the concrete dam to deform and the power generating equipment to exceed its originally designed capacity. As a result, the damaged facility or dam failure will cause serious flood destruction. After the extreme rainfall, the accompanying silt and sediments brought by the flood will affect water supply function in the future. With increased water consumption due to rising temperatures, the water supply pipe network may not be able to provide a steady water supply, or the water supply will be cut off completely. Due to the increased flood volume, rising water level, the build-up of silt and driftwood, flood scouring and wave impact on hydraulic facilities such as riverbanks, jetties, pump stations, and water gates will intensity, resulting in failure caused by damages or submergence, in turn triggering floods or exacerbating the damage of floods.

BizLink perceives climate change as an important risk so that we should closely monitor global climate change trends and steps taken internationally in response. We consider climate change one of the major corporate risks, thus we conduct analysis and control on an ongoing basis. Senior executives also regularly review these risks and report topics of exceptional nature to the CEO Office, so that preventive measures can be implemented to mitigate their impact on the Company's operations. Climate change risks can be divided into legal requirements, climate change impact, and challenges. These risks must be understood and enterprises must take the necessary corrective measures in advance based on the government's demands.

#### Legal Risk Control

EPA officially promulgated "Greenhouse Gas Reduction and Management Act" on June 15, 2015, stipulating 6 GHGs, including CO2, CH4, N2O, HFCs, PFCs and SF as the reduction target in the atmosphere. In 2016, NF3 became the 7th GHG to be reduced. Earlier, EPA promulgated "GHG Emissions Reporting and Management Regulations" and "Reporting of Stationary GHG Pollution Source" on December 20 and 25, 2012, stating GHG reporting, auditing, validating frequency, date as well as review principle of the authorities, authorization for carrying out audit operations and fines etc. In addition, many countries around the world are developing carbon tax or energy tax, thereby driving up the price of raw materials and energy. These all add up to rising local production costs.

#### **Overall Impact and Challenge of Climate Change**

Climate change is manifested through phenomena such as rising temperatures and changing rainfall patterns, as well as increasing intensity and frequency of extreme weather conditions and rising sea level. Potential impacts and challenges include drought, heat wave, rainstorm, storm tide, debris flow, typhoon, ecological change, land use and cover change, ground subsidence, seawater intrusion, air deterioration and change in water quality.

#### 2017 BizLink CSR Report 4. BizLink and the Environment



#### Water resources

In the future, the quantity of subsurface runoff (water from the ground surface or underground) is exhibiting an increasing trend that is larger in scale compared to the increase in rainfall, therefore groundwater infiltration is likely to decline. Looking ahead, the wet and dry periods of rivers will become more distinct, with increased water flow during wet period (summer) and decreased water flow during dry period (winter and spring). Due to the increasing difference between wet and dry period, the reservoirs' water supply and flood mitigation ability will be affected, in turn jeopardizing the water supply capacity of the water supply system and reducing the carrying capacity. Temperature and rainfall changes will affect agricultural irrigation pattern. During dry period, when pollutants are discharged into the river, the relatively low flow rate is unable to dilute and cleanse the pollutants, resulting in increased pollution concentration and compromising the self-cleaning and carrying capacity of rivers. During wet period, although the river has greater pollution bearing capacity, the scouring of silt and debris in the flow area during the rainstorm also accelerate riverbed erosion, thereby increasing the concentration of suspended particulate matters and turbidity of the water. Ultimately, there will be an adverse impact on the river ecology which leads to the deterioration of the water supply system.

#### • Land use

Excessive pumping of groundwater due to a lack of water resources can lead to problems such as subsidence and soil alkalization, these all present challenges to land use. Rising sea level causes seawater intrusion along the coastal and low-lying areas coupled with loss of life and damages to properties due to typhoons and storm tides. Because of heat island effect, the temperature difference between high-density urban areas and suburbs can be as high as 10°C.

#### Coast

Rising sea level causes erosion of the coastline, coastline recession, loss of coastal habitats and coastline change. Storm tides created by the typhoon increases the frequency of seawater intrusion, resulting in flooding rivers and rising flood levels; the greenhouse effect will have an impact on 30% of all species globally and causing a crisis of extinction. Furthermore, rising seawater temperature and CO2 concentration will change the saturation of calcium carbonate in the ocean, decrease coral reef calcification, slow down coral reef growth and the disintegration of coral reefs, in turn wreaking havoc on marine ecology.

#### • Energy supply and industry

Climate change may potentially increase the likelihood of drought, which in turn incurs additional cost for the manufacturers and the water company. The costs are mainly caused by change in the production schedule, transfer of orders, delayed delivery, water procurement cost, overtime etc. Floods damage factories, machineries, equipment, materials, and products that require additional expenses to restore, rebuild or renewal. The urban heat island effect causes increased AC system installation cost, operating cost and additional investments in energy conservation measures. Prolonged periods of high temperature causes power consumption to spike in summer due to the use of AC systems, in turn, generating more burden on the power grid.

#### • Health

Rising temperatures also lengthen and expand the prevalence of arthropod-borne infectious diseases (such as dengue fever, scrub typhus and Japanese encephalitis) in summer. Southeast Asian climate-related Infectious diseases or vectors may also occur (such as malaria or Chikungunya), turning foreign infectious diseases into domestic infectious diseases. With more extreme rainfalls, the chance of drought and floods also increases, while the lack of clean water and the increased likelihood of coming in contact with contaminated water in turn raise the risks of related diseases such as skin infections, chronic water intoxication, hepatitis A, shigellosis, leptospirosis and melioidosis etc.

#### Promote Consistent International Climate Infrastructure -Stipulate Carbon Reduction Goals

195 nations from around the world signed The Paris Agreement at the United Nations Climate Change Conference on December 12, 2015, the goal is to control the rise of global average temperature within 2° C of pre-industrial revolution levels. The ultimate target is to achieve 1.5° C. The agreement met the double threshold of "ratification by 55 countries that account for at least 55% of global emissions" in October 2016 and came into effect on November 4, thus taking a step forward in resolving the topic of global climate change. As a global citizen, BizLink strives to save energy, comply with energy laws and make continual improvements. Over the years, we have been dedicated to energy-saving and carbon reduction efforts in order to minimize the impact of our operations on climate change.



#### BizLink's Post-Paris Agreement Low Carbon Strategy and Deployment

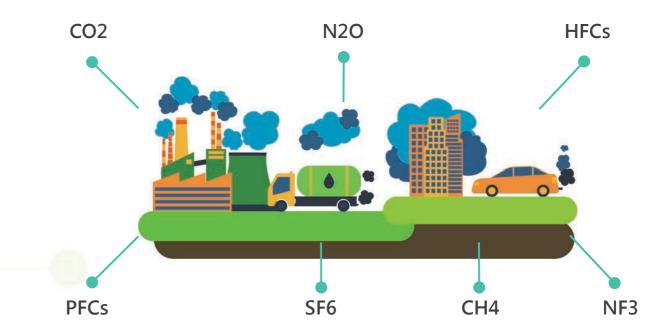
Since the signing of Kyoto Protocol in 1997, potential climate change and impact caused by excessive GHG emissions have been clearly defined. UNFCCC passed The Paris Agreement at COP21 in 2015, which will officially come into effect in 2020. BizLink appreciates and understands that GHG emissions is the main cause of global climate change, resulting in environmental and ecological impact that will in turn affect mankind's survival. In order to materialize the ideal of corporate sustainability and fulfill our corporate social responsibilities, BizLink is committed to GHG audit and control in an effort to mitigate global warming. The aim is to achieve energy conservation and maintain the sustainable development of the global ecological environment. BizLink agrees to conduct Emissions audit for energy requirements in the controlled areas. Moreover, we will actively launch GHG emission reduction/improvement measures and plans based on the audit outcome in order to decrease the Company's impact on the environment and climate due to GHG emission induced global warming. We will strive to implement the philosophy of sustainable development.



#### 4.3 GHG Reduction

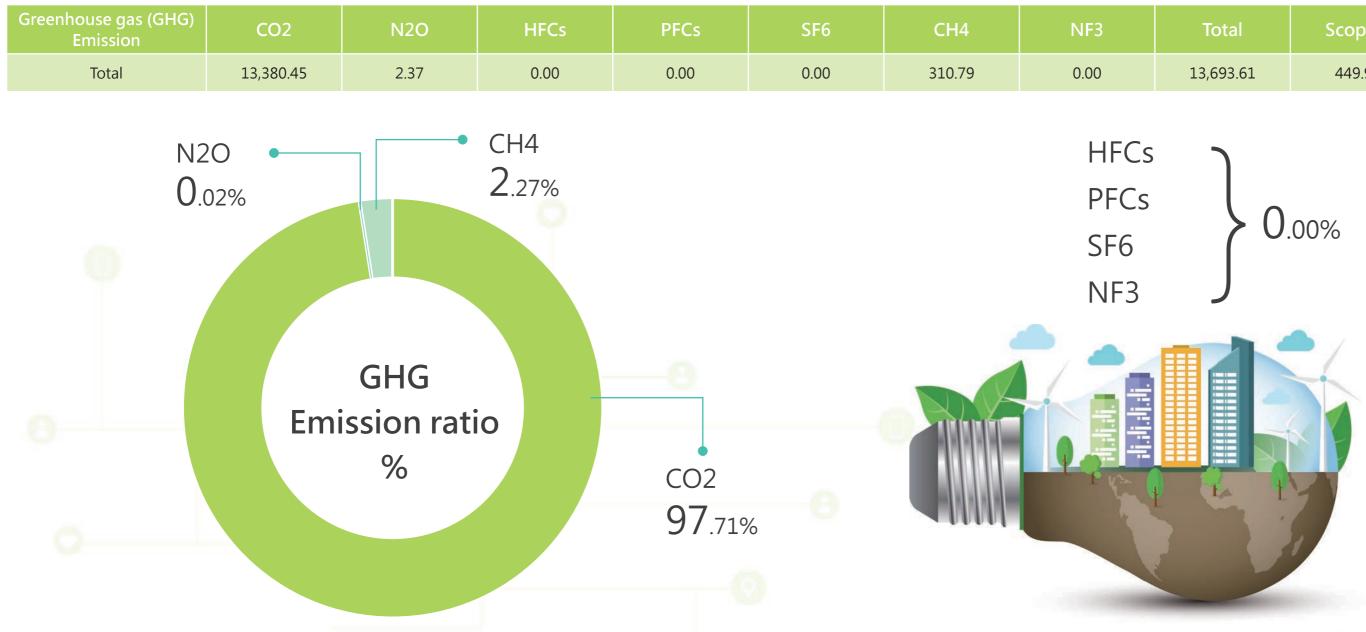
#### 4.3.1 Emissions Audit

BizLink has adopted ISO 14064-1 standards since 2015 to conduct annual emissions audit, and the GHG report containing emissions results from the previous year is also published. In 2017, the audit focuses on 7 main categories of GHG emissions at 3 major production locations :



Most of the emissions are attributed to externally procured electricity (90-95%). The period covered by the most recent report is 2017, with total GHG emissions of 13,693.6 carbon dioxide equivalent tons (CO2e). The audit results reveal that most emissions are attributed to scope 2 external source of power supply (approximately 96% or above), therefore the primary mission of carbon reduction is to conserve electricity.

BizLink's GHG emissions target is to reduce GHG emissions density (GHG emissions/revenue) by 2% every year.



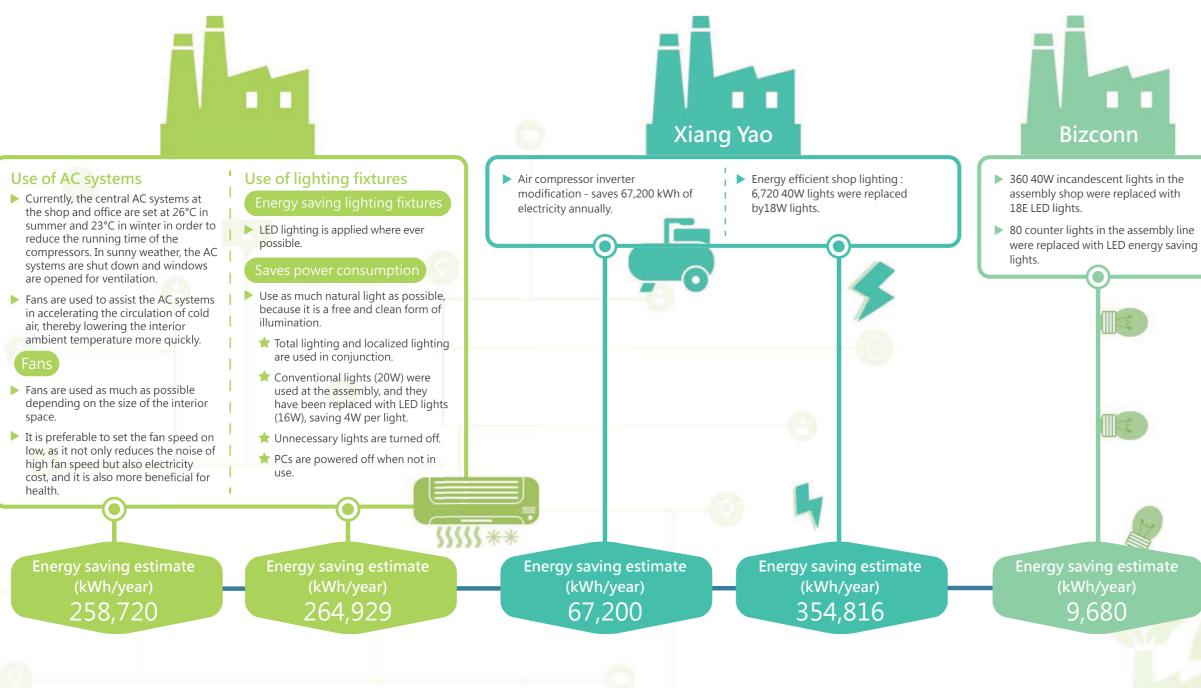
- [Note 1] Direct GHG emissions (scope 1) include the burning of fuel by stationary equipment, emissions from manufacturing, transportation, fugitive emissions (such as firefighting facilities or refrigerant emissions etc.) Total direct emissions is 449.9 tons CO2e/year, accounting for about 3.29% of total emissions.
- [Note 2] Energy indirect GHG emissions (scope 2) include externally purchased power. The energy indirect emissions is 13243.71 tons CO2e/year, accounting for about 96.71% of total emissions.
- [Note 3] The scope of the statistics includes main production locations : Kunshan, Xiang Yao and Bizconn sites.

#### Unit : Metric ton

Total	Scope 1	Scope 2
13,693.61	449.90	13,243.71



## **Implementation of Various Energy-saving Measures**



#### 2017 BizLink CSR Report 4. BizLink and the Environment

#### 4.3.2 Energy Saving Measures

BizLink appreciates the importance of energy management in the Company's competitiveness, faced with rising energy costs in the future, it is essential to find ways to decrease the energy burden in order to respond to future challenges. In 2017, we will continue monitoring power consumption conditions and the performance of energy-saving projects in the factories; BizLink will also share our experience in energy conservation and make adequate improvements.

Energy-saving measures implemented include 6 major categories : AC system, pressurized air system, production, management, green lighting and other. In total, 955,345kWh of power was saved in 2017, equivalent to mitigating carbon emissions by 811.54 tons.

In total, 955,345 kWh **Mitigating Carbon Emissions** 811.54 tons

# et imetatione et a et

#### 4.4 Main Raw Materials Logistics

With the changing global environment, production of electronics products, shortening usage and disposal cycle, the related environmental problems have threatened people's health and survival environment. The design and application of green materials in electronics manufacturing technology, as well as the design and R&D of green equipment and process parameters, and the design of recyclable, reusable materials present a major opportunity and challenge for green manufacturing.

BizLink agrees not to use restricted substances and materials, therefore we have meticulously selected materials and suppliers through the green product program. We strive to reduce pollution by adopting eco-friendly technologies, and we continue to improve and prevent pollution via reasonable utilization of raw materials and reduction of resource waste, aiming to decrease material cost and avoid the use of restricted substances and materials.



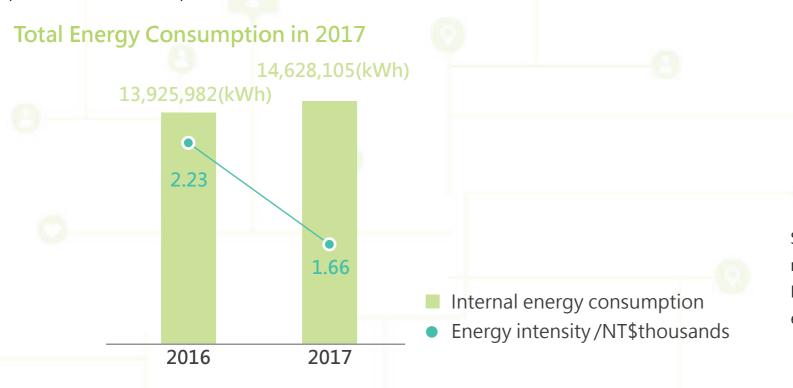
Raw materials management measure is embodied through product design and manufacturing, where recycled materials are used under the premise that performance will not be impeded. By investing in recycling technology, we will be able to convert waste materials from electronic products into reusable materials. For high-risk substances, we demand our suppliers to provide relevant testing reports or company inspections in order to ensure that the concentration complies with the clients', legal and documentation requirements.

Suitable packaging materials are recycled and re-used in order to minimize resource waste and material cost. Unrecyclable packaging materials are sorted according to different waste categories. In the future, we will continue to research, re-cycle and re-use renewable materials in order to decrease environmental pollution caused by raw materials waste.

#### 4.3.3 Direct and Indirect Energy Consumption

As a global citizen, BizLink endeavors to purchase energy-efficient equipment to improve energy efficiency, and we are dedicated to saving all forms of energy and complying with energy regulations in order to achieve energy conservation and carbon reduction. We aim to minimize the impact of our operations on climate change, and we have stipulated the goal of decreasing overall energy intensity by 10% by 2025 in comparison with 2017.

BizLink's main production sites consume predominantly indirect electrical energy. In 2017, total energy consumption amounted to 14,628,105 kWh, and the energy density was decreased by approximately 25% compared to the previous year (2016). This is attributed to pro-active energy-saving measures implemented at the main production sites.



[Note 1] The scope of the statistics includes main production locations : Kunshan, Xiang Yao and Bizconn sites. [Note 2] Energy consumption statistics are calculated based on the electricity bill from the power company. [Note 3] Energy intensity = annual kWh/unit revenue

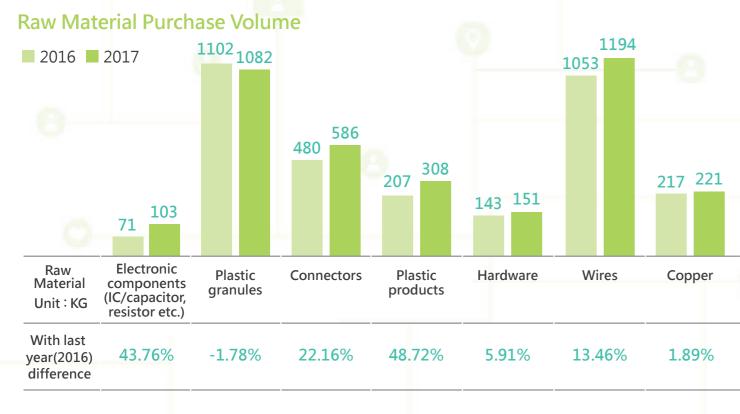




#### Raw Materials Procurement Conditions

Besides having a direct influence on operational performance, the use of raw materials is also closely related to the topic of environmental resource consumption. Since there are only limited resources on Earth, BizLink regularly monitors the consumption of raw materials to assess efficiency, hoping to increase the efficiency of raw materials consumption and decrease the quantity of materials needed for product delivery. Raw materials used by BizLink for production include 7 major categories : electronic components (IC/capacitor, resister etc.), plastic granules, connectors, plastic products, hardware, wiring, copper.

In 2017, our total procurement quantity amounted to roughly 3,646 tons, 19.16% more than last year. This is attributed to a growth in overall sales.



#### 4.5 Water Resources Conservation

Under the influence of global climate change, water resource has become another important agenda. In terms of management, all of the Company's 15 production locations have passed ISO 14001 management certification, and we will continue to promote water resource conservation measures. Due to the industry characteristics, the Company's manufacturing sites mainly engage in dry assembly processes, so generally speaking, we do not have any production processes that incur high water consumption. Main water consuming facilities in the sites include circulating water for AC systems, air compressors, and employees' water usage.

During the environmental assessment stage of building each manufacturing site, we have taken into consideration the construction site planned by the local government (avoid constructing in environmentally sensitive areas), areas with more copious supply of water (such as East China and South China) in order to prevent any impact on local ecology and water resources. During the operational stage, 100% of the sites' water is domestic water (tap water), we do not extract water from rivers, lakes, groundwater or the ocean, therefore there is no significant impact on the water source and community water usage.

#### Total Water Used in 2017



[Note] The scope of the statistics for product materials usage includes main production locations : Kunshan, Xiang Yao(Shenzhen) and Bizconn sites. According to the Company's management information system, in 2017 our water consumption amounted to 200,797.77 m<sup>3</sup>, equivalent to water intensity of 22.85 m<sup>3</sup>/NT\$1 million, a reduction of 33.76% from 2016.

- [Note 1] The scope of the statistics for product material usage includes main production locations : Kunshan, Xiang Yao and Bizconn sites.
- [Note 2] Total water consumption = surface water + groundwater + rainwater + waste water generated by other organizations + tap water
- [Note 3] Water intensity = annual water consumption (m<sup>3</sup>)/annual revenue

#### 4.6 Waste Water and Sewage Management

With economic development comes a lack of freshwater resources. Water is the source of life, but excessive consumption coupled with exacerbating pollution, usable water resources are becoming scarcer. Mitigating the impact of waste water on the environment and managing waste water discharge are not only crucial for the Company's performance but also for human survival.

BizLink has rigorously complied with local policies, regulations and customers' requirements in discharging waste water. Furthermore, we have applied for related pollution discharge permits in order to achieve the goal of zero pollution leakage, zero environmental complaints and voiding fines. We are committed to green development and will continue to improve and prevent pollution. No leakages occurred in 2017.

BizLink operates wire and harness assembly sites, therefore no water is needed during production. General domestic water is consumed at various sites, all waste water (sewage), including production-related water or domestic water is discharged to the sewerage system, therefore no water bodies or nearby habitats are affected, in turn preserving their characteristics, area, conservation status, and biodiversity. Primary waste water and sewage treatment mechanisms include :



#### **Separation Control**

- Rainwater and sewage are separated in order to channel rainwater into the rainwater pipe network, thereby preventing water build-up and contamination.
- The waste acid in the waste acid storage pool inside the laboratory is collected separately from rainwater.

#### **Ongoing Monitoring**

- Waste water and sewage discharge management statistics are compiled every month.
- The results of waste water and sewage inspection conducted every year complies with the standards stipulated by the local authorities.

#### Management and Control

- No contaminants may be discharged into the rainwater pipes.
- No chemicals, oils, solid wastes or other contaminants may be stored near the rainwater pipes.
- During torrential rain, various units will reinforce control on chemicals and inspect the chemical warehouse regularly. If a problem is discovered, it should be reported to the management department immediately in order to establish a guarantine zone and resolve the problem at once.
- The septic tank is cleaned every guarter to prevent clogging and overflowing, ensuring unobstructed discharging of effluent.





#### BizLink and Employees

5.1 Employee Policy

- 5.2 Employee Profile
- 5.3 Employee Development, Education and Training
- 5.4 Protection of Employees' Rights
- 5.5 Employee Relations
- 5.6 Life at BizLink

#### 5.1 Employee Policy

Since our inception, BizLink has upheld the principles of "integrity and honesty", "customer orientation", "teamwork" and "environmental protection" to generate differentiation through innovation, thereby creating more opportunities and high-quality services for our customers. BizLink strives to become a trustworthy, sustainable, high-quality company among our shareholders, customers, employees, and stakeholders.

In order to realize BizLink's vision of corporate sustainability and core beliefs and values, we perceive employees as the Company's most important asset, because they are the key impetus behind BizLink's ongoing growth and advancement. Consequently, BizLink has complied with relevant labor laws in order to protect our employees' rights and respect the internationally recognized basic labor human rights principles. These include the freedom of association, privacy, prohibition of child, forced or compulsory labor, as well as any related regulations pertinent to improper hiring and discrimination. Furthermore, we have outlined relevant rules and regulations to protect the rights of our employees, as well as promote diverse employee projects to foster their physical and spiritual wellbeing. In addition, the Company offers competitive remuneration and benefits, creating a friendly work environment for our employees. Other management systems such as ISO 14001 and OHSAS 18001 have been introduced to build a solid foundation for total development, continuous improvement, and refinement.

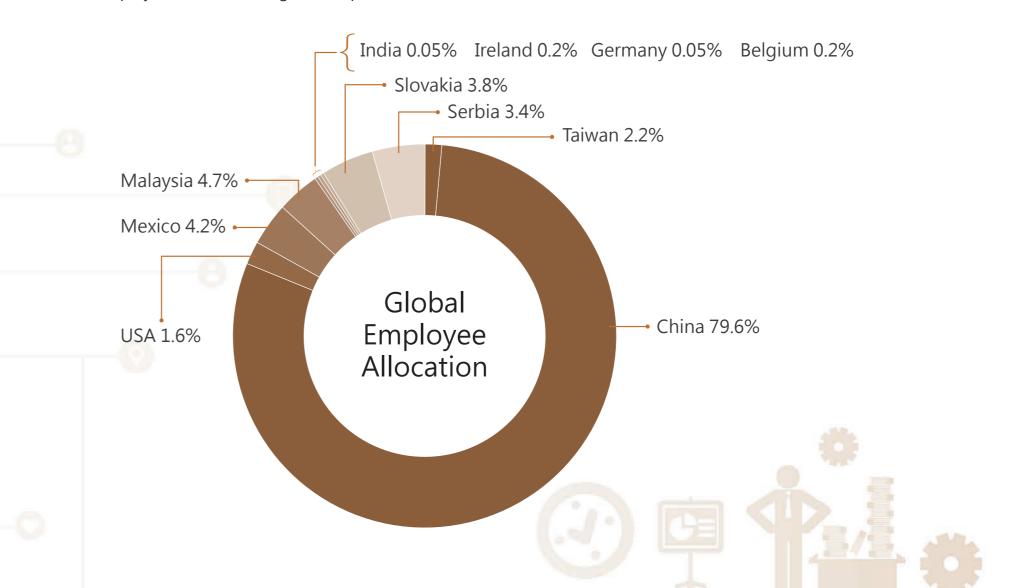
The Company's various human resources mechanisms and policies emphasize people orientation to look after our employees concerning every facet of work, life and, health. In doing so, they can unleash their full potential at work to drive the Company's forward momentum. At the same time, we allow our employees to strike a balance between work and life, hoping that each one of them is a happy member of the BizLink family. Together, we will embrace a brighter, happier and more harmonious future.

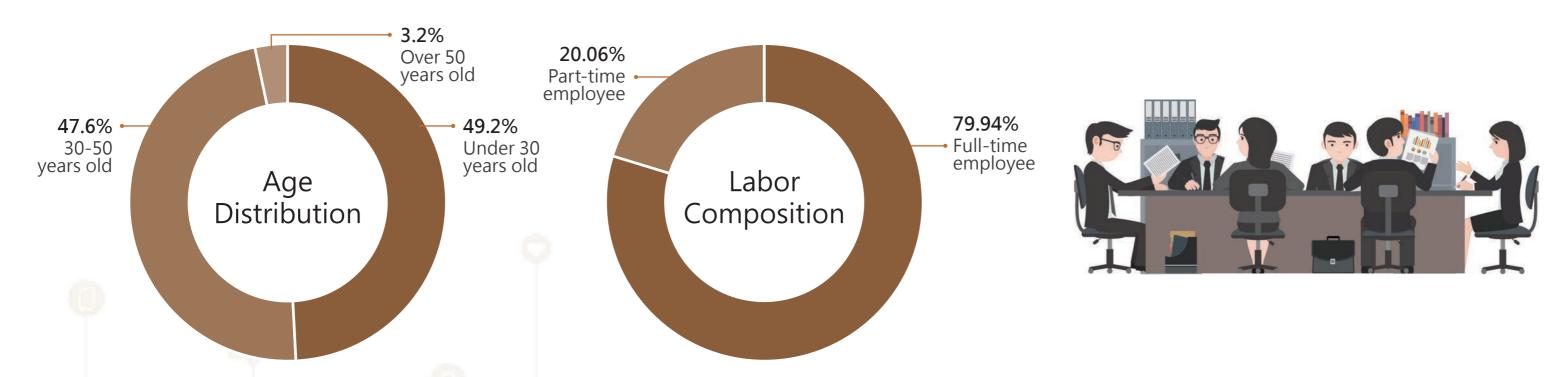
#### 5.2 Employee Profile

#### 5.2.1 Employee Structure and Allocation

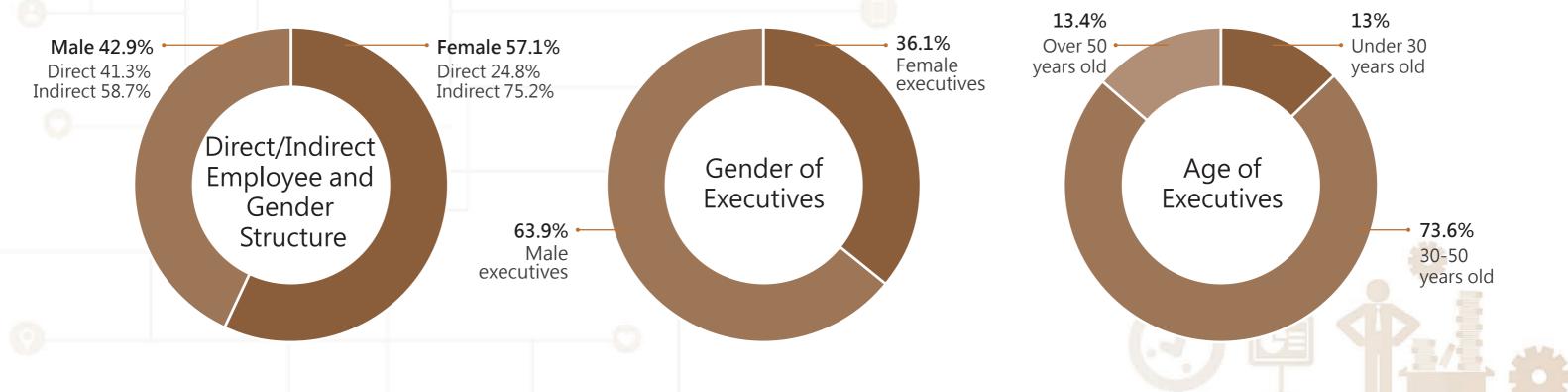
As of the end of 2017, BizLink has a total of 8,573 employees (42.9% males and 57.1% females). There are 191 employees in Taiwan, and the remaining 8,382 people are allocated throughout China and other overseas locations (including USA, Malaysia, Germany, Belgium, Slovakia, Serbia, and India, etc.).

The hiring pattern in each region is unique depending on the respective local laws, operational and production needs; all employees are provided rights guaranteed by the law when they report for duty on the first day. The demographics of BizLink employees in different regions are presented below :





BizLink perceives great importance in the diversity of our talents, and we strive to create a tolerant work environment that encourages participation and the unleashing of individual skills. The Company seeks employees with diverse backgrounds and specialties via a fair hiring and promotion system in order to provide them with ongoing training and development. Outstanding employees with unique backgrounds and specialties help to increase the Company's competitiveness. Based on management level and gender, the structure of indirect employees in various regions are :



#### 2017 BizLink CSR Report 5. BizLink and Employees

#### 5.2.2 Employee Retention

#### **Employee Turnover**

BizLink has always regarded our employees as the Company's most valuable asset, therefore we have implemented comprehensive promotion management and employee welfare system to encourage them to constantly seek improvement and achievements during the course of career development.

If colleagues are transferred to other units or regions, the Company will communicate with them beforehand and coordinate all the necessary affairs. For those transferred to regions further away from home, suitable subsidies or allowances will be provided to ensure their rights. In terms of leave management, once an employee files a resignation request, human resources will arrange for an interview depending on the need in order to ascertain the reasons for the resignation. Moreover, the Company will strive to retain the employee and offer the necessary care.

If the Company needs to adjust our colleagues' job due to internal reorganization or changes in business activities, we will first determine if similar jobs are available within the Company and make arrangements for internal transfers. If no adequate positions are available internally, or if the colleagues are unwilling to make the transfer, the Company will proceed with severance procedure.



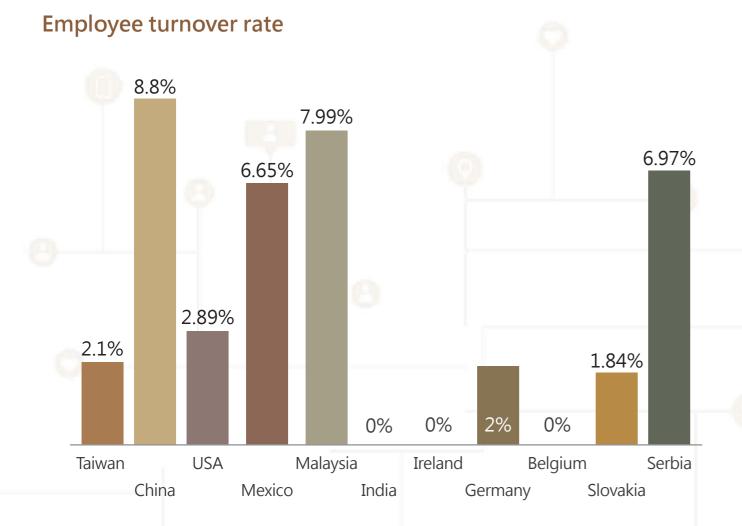
#### New Employee Structure in 2017

	<	30
Location/Age	Female	Male
Taiwan	6	2
China	2,228	2,107
USA	6	11
Ireland	0	0
Malaysia	327	161
Mexico	105	20
Germany	0	0
Belgium	0	0
Slovakia	14	24
Serbia	9	28
Total number of new employees	2,695	2,353
Total number of employees at the end of the year	2,238	1,977

30-	-50	>!	>50			
Female	Male	Female	Male	(Number of Employees)		
17	47	0	4	76		
1,549	834	6	5	6,729		
13	6	6	7	49		
0	1	0	1	2		
25	6	0	0	519		
0	0	0	0	125		
1	0	0	0	1		
0	0	0	0	0		
23	32	6	6	105		
9	16	1	3	66		
1,637	942	19	26	7,672		
2,538	1,541	116	163	8,573		

#### **Employee Turnover**

When an employee submits a resignation request for whatever reason, we will offer our utmost understanding and respect, and we will try to ascertain the reason for resignation in order to discover potential areas of improvement. The following are the consolidated employee turnover conditions in various regions in 2017. The number of resignations includes voluntary resignations and those who have resigned for other reasons. Direct employee turnover in China is the highest among all regions, with the majority of them being direct employees under the age of 30.



[Note] Monthly average employee turnover = (monthly average resignation number in 2017)/ (total number of employees at the end of each month in 2017/12)\*100%.

#### Analysis of Unpaid Parental Leave in 2017

BizLink offers employees with nursing needs substantial care, including unpaid leave, career readjustment, and related benefits etc. In 2017, the number of unpaid parental leave applicants was 217, with a reinstatement rate of 85% and 75.6% of them have worked for over a year after reinstatement. This demonstrates that the Company's comprehensive care mechanism is able to help employees with nursing needs to look after both their family and work.

# Unpaid Parental Leave and Reinstate Standard Number of qualified unpaid parental leave and The actual number of unpaid parental leave A: Number of employees on unpaid parental to be reinstated in 2017 B: Number of reinstated employees in 2017 C: Number of reinstated employees who had their unpaid parental leave in 2016 D: Number of reinstated employees in 2016 D: Number of reinstated employees in 2016 Reinstatement rate %(B/A) Retention rate %(C/D) Note 1] The number of employees on unpaid parental leave in 2016

# 5.2.3 Employee Recruitment (Including the Policy Prohibiting the Hiring of Child Labor)

BizLink recruits outstanding talents from various fields through different channels in accordance with the Company's operational strategy and employee career development plan. Employee recruitment is conducted according to local laws and EICC regulations; we have never hired child labor, and we strictly prohibit forced labor and engaging minors in high-risk jobs. In addition, the Company has implemented an employee attendance information system in order to manage employee attendance and leave, thereby ensuring the wellbeing of their body and mind.

51

tatus in 2016 and 2017	Female	Male	Total
applicants in 2017	146	76	222
e applicants in 2017	143	74	217
tal leave who are expected	126	74	200
7	105	65	170
ave worked for a year after	77	69	146
6	109	84	193
	83.3%	87.8%	85.0%
	70.6%	82.1%	75.6%

[Note 1] The number of employees on unpaid parental leave is calculated based on employees who have applied for maternity leave and paternity leave between 2016 and 2017, and those who have qualified for parental leave in 2017.

#### 5.3 Employee Development, Education, and Training

BizLink is dedicated to becoming a sustainable organism, hence cultural cultivation is also an important consideration aside from business growth and profitability. On the other hand, talent development and training are the cornerstones of corporate sustainability, therefore elite talent training and talent turnover are regarded as crucial management indicators that enable the employees to grow together with the Company. BizLink's talent development and training approaches are outlined below:

#### **Extensive Education and Training Framework**

BizLink endeavors to foster growth for our employees and the Company by creating an environment conducive to continual learning and development. We have established a sound education and training framework based on vocational training and personal development plans. The framework consists of 5 major aspects: new employee training, professional training, leadership training for different levels of management, self-development, and internal lecturer training. The aim is to help our employees materialize the core values of BizLink and accomplish the Company's vision and strategies.

New Employee training	The main focus is to help new employees get acquainted with BizLink in order to foster a sense of recognition.
Professional Functional Training	We provide varying levels of training courses centered on the professional needs of different organizations. The goal is to enhance the professional knowledge and skills including sales, R&D, manufacturing, materials management, marketing, and finance etc.
Leadership Training for Different Levels of Management	Cultural consensus and management skills are created through employee general education as well as training for new supervisors, middle management, senior management, section chiefs, and first line managers.
Self-development	In order to facilitate quick, systematic and timely learning among our employees, BizLink has implemented a learning management system, providing employees with e-learning courses through the digital platform.
Internal Lecturer Training	"Employees with managerial experience or professional experience handpicked by their supervisors" are appointed as lecturers, who will conduct employee education and training in order to pass on internal experience within the Company.

#### **Training Condition at Various Locations**

Employee Category	Average Employee	Management personnel (section chief or above)		Indirect p	ersonnel	Direct personnel		
	Category Training Hours : (hr)	Female	Male	Female	Male	Female	Male	
	Taiwan	6	43	35.3	65.7	0	0	
	China	22.61	27.71	13.71	15.52	6.90	8.04	
	USA	4.89	9.78	1.25	1.25	-	-	
Allocation	Malaysia	1	3.4	24.1	29.5	29.5	12.5	
	Mexico	8	8	-	-	2	2	
	Belgium	1	2	1	2	0	0	
	Slovakia	21	32.88	14.89	20.43	12	10.88	
	Serbia	0	1	1	16	0	0	

[Note] Average training hours = course man hours/number of employees

In 2017, the number of employee training hours in BizLink totaled 159,645 hours, averaging 14.43 hours per person, equivalent to more than NT\$2.56 million. The course themes include vocational skills and management training, such as management skill improvement, quality assurance, R&D/engineering, manufacturing management, HR administration, sales, financial management, resource management etc.



#### 5.4 Protection of Employees' Rights

#### 5.4.1 Work and Employment Rights Protection

In order to guarantee our employees' rights, BizLink has complied with all legal regulations to establish our systems :

#### Legal Hiring

BizLink also complies with various labor laws, refusing to hire child labor under the age of 15 and all employees under the age of 18 are prohibited from engaging in high-risk work. All changes to labor conditions are reported in accordance with the law.

#### Free from Sexual Harassment and Discrimination

The Company prohibits any form of sexual harassment, tangible or intangible. Besides implementing relevant regulations, we have also established grievance mechanisms such as anti-sexual harassment helpline and e-mail for our employees. Our employees are not discriminated against based on their race, religion, color, nationality or gender. No sexual harassment or discrimination related disputes have taken place at BizLink.

#### Fair Performance Evaluation Mechanism

The purpose of BizLink's performance management and development system is to integrate and improve the overall performance of each employee and the organization. In order to materialize bilateral communications and employee development/planning, we have conducted evaluation through a fair and reasonable performance evaluation procedures; they are used to determine issues including employee promotion, remuneration adjustments, bonus payment as well as employee development and training needs, etc. If employees are found to be incompetent at their current posts, the priority is to consider offering them adequate training program or help them transfer to a more suitable department or subsidiary business. If they are still unable to fulfill the cooperative relationship between the Company and employees, they will be given adequate severance pay as stipulated by the law along with related documents that will assist them to apply for unemployment benefits or vocational training to ensure that their rights to work are not affected.

The Company's performance evaluation mechanism for all indirect employees (on the job for more than 3 months) consists of 4 main steps :

- beginning of each year.
- conducted.
- Q4 and for the year, and the annual evaluation is conducted.
- communication between the Company and the employees.

#### 5.4.2 Remuneration Protection

BizLink sees great importance in our colleagues' remuneration and welfare, therefore we have implemented competitive remuneration and welfare policies at our major operating locations. Every year, we conduct a remuneration survey, taking into consideration remuneration standards in different markets and the overall economic indicators in order to make the appropriate adjustments to our colleagues' remuneration. Furthermore, we offer highly competitive starting salaries to attract more talents to join the Company. Employee remuneration is determined by their educational level, work background, expertise, professional experience, and individual performance, and not by gender. New employees at our main operating locations are not given different starting salaries because of their race, religion, political stance, gender, marital status or affiliation with a labor union.

53

(1) Goal stipulation : The annual goal is stipulated by the department supervisors and employees at the

(2) First semi-annual evaluation : The target achievement progress of the first half of the year is communicated to employees by the department supervisor, and the first semi-annual evaluation is

(3) Annual evaluation : The department supervisor communicates the target achievement progress of

(4) Performance evaluation outcome communication : In order to assist our employees to improve their performance, pursue their career plan and enhance the Company's performance, the supervisor conducting the preliminary evaluation should interview the employees to discuss their evaluation result, direction for improvement and future development plans. The aim is to increase bilateral

BizLink's remuneration policy is formulated based on the following principles :

- We pay attention to and comply with local regulations to create harmonious labor relations within the legal framework to strive towards corporate sustainability.
- This is formulated and adjusted in accordance with the supply and demand on the labor market and product profitability, hoping to stay competitive in the labor market.
- Using the market value of different expertise and the contributions of the employees' jobs, combined with the performance evaluation management system, we will provide suitable remuneration for the employees that will serve as the incentive for unleashing their full potential.
- Standard starting salary of direct employees (minimum salary) complies with the local minimum wage regulations.
- We regularly review relevant systems such as remuneration standards in order to remain superior to the market remuneration standards.
- As an incentive, the Company distributes performance bonus according to the performance of the Company and employees in order to reward them for their contributions and encourage them to keep up their efforts. The amount of bonus received by each employee is determined by their job description, contribution and performance evaluation.



#### 5.4.3 Pension System

BizLink abides by local regulations in Taiwan such as the Labor Standards Act and the Labor Pension Act, where a fixed percentage of the employees' salaries are contributed to the pension account as required by the law. For employees in China, the Company has provided them with endowment insurance based on the local law, so that our colleagues' livelihood after retirement can be guaranteed.

BizLink plants worldwide have set aside retirement pension for our employees in accordance with local retirement regulations. All of our employees are part of the retirement plan. For plants in Taiwan, employees who were hired before June 30, 2005, will be able to retain their pension accumulated under the old labor pension system. The old labor pension system stipulates that 2% of each employee's monthly salary must be contributed towards the old labor pension system Workers' Retirement Fund at the Central Trust of China. Under the new labor pension system, 6% of each employee's monthly salary must be contributed towards the Individual Labor Pension Account. On top of the fixed pension contribute 0-6% of their salaries to the Individual Labor Pension Account.

#### 2017 BizLink CSR Report 5. BizLink and Employees



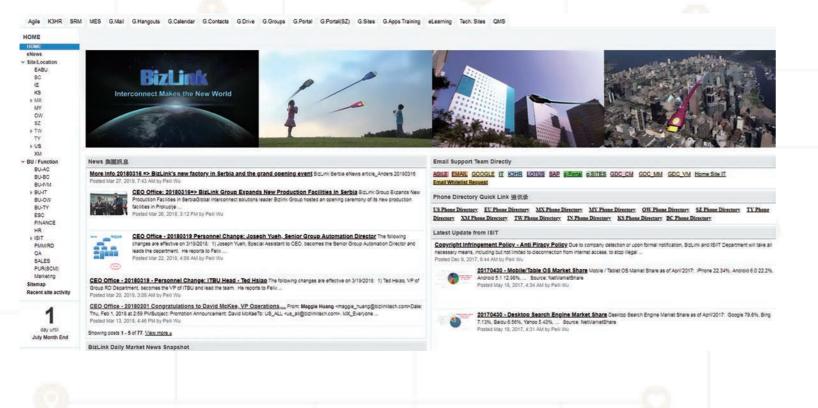


#### 5.5 Employee Relations

In order to foster harmonious labor relations, BizLink has strived to establish diverse bilateral communication channels and listen to the employees' thoughts. Through regular interdepartmental communication meetings, as well as employee grievance mechanisms that guarantee absolute confidentiality, we have created a comprehensive communication platform to ensure seamless, transparent and immediate communication between the Company and employees. The aim is to protect each employee's legal rights.

#### Company Intranet

In order to let our colleagues receive and understand Company and Welfare Committee related information quickly, we have created the BizLink Portal platform, mainly for the provision of detailed Company regulations and announcements, so that the employees can receive important information from the Company. In turn, the employees can also provide suggestions and inquiries to us, where our dedicated staff will offer the necessary assistance.



#### Company Internal Publications

BizLink engages in diversified interactions with our colleagues. We provide a platform for them to share their thoughts and opinions with others through our monthly internal publication "BizLink eNews" Furthermore, various Company-related information is also featured in the publication, communicating the Company's operating conditions to our colleagues. In 2017, the Company published 12 internal publications, and electronic versions of these publications are stored in the Company intranet (BizLink Home), allowing our colleagues to read the latest publications and information by different plants and units. In supporting energy conservation and carbon reduction, BizLink strives to minimize the number of printed publications in order to cherish trees and love the Earth.







#### • Two-way Communication Meeting

BizLink regularly holds "management meetings" and "Taipei office employee communication meetings" to hold dialogues with our employees. In 2017, BizLink hosted 24 employee communication meetings. Besides announcing important affairs and the operating goals of various business units, the meetings also serve to convey the Company vision and culture to the supervisors and employees of respective departments directly, in turn allowing them to reach a consensus and strive towards a common objective. All of our colleagues can communicate their feedbacks and suggestions to the Company through this channel in order to facilitate harmonious employee relations.

# • Encouraging Our Employees to Engage Social Activities

The Company encourages employees to form social clubs in order to enrich their personal lives and engage in skill interactions. BizLink's diverse employee social clubs satisfy the varying preferences of our employees. The Welfare Committee sponsors and provides resources for the social clubs in order to encourage sports, relieve stress and let employees share their interests with one another. This not only fosters their physical and mental wellbeing but also brings the colleagues closer by creating a vivacious, creative and cheerful work environment.



**Badminton Club** 



Yoga Club



Sports Club



**Music Club** 

#### 2017 BizLink CSR Report 5. BizLink and Employees





## Cycling Club



#### Basketball Club

#### • "Employee Grievance" Channel

Based on the needs and differences at various locations, the Company has established an employee grievance hotline, e-mail, suggestion box or counseling station for our colleagues to communicate their suggestions, opinions, and feedbacks. In 2017, we received 2 grievances (1 labor dispute in Taiwan and 1 remuneration and attendance dispute in Xiang Yao site, Shenzhen), both were responded to and satisfactorily resolved, achieving a closure rate of 100%. Additionally, we have appointed an exclusive HR service representative for each business unit in order to ascertain the employees' needs and opinions and to provide them with timely response and assistance.

#### Workplace Sexual Harassment Prevention

BizLink strives to build a gender-friendly work environment by implementing the philosophy of workplace gender equality and prohibiting any form of sexual harassment in the workplace. Moreover, we have clearly stipulated relevant regulations such as the Code of Conduct along with sexual harassment prevention helpline and e-mail esg@bizlinktech.com. The information of employees filing grievances are kept strictly confidential in order to protect their rights and create a friendly workplace where employees can work with peace of mind.

#### 5.6 Life at BizLink

BizLink endeavors to create a comprehensive employee welfare system in order to tirelessly care for our colleagues. Through various employee welfare programs, we are able to protect the fundamental welfare of our colleagues, and it is our responsibility to provide them with a healthy, safe work environment, thereby making each employee a happy member of the BizLink family. BizLink offers extensive welfare measures designed to cater to our employees' needs and comply with local regulations.

#### 5.6.1 Diversified Welfare Measures

#### Healthy Workplace and Welfare Measures

Employees are the Company's most important assets, therefore BizLink is dedicated to creating a healthy work environment for our colleagues in order to protect their physical and mental wellbeing.

#### **Annual Physical Exam**

BizLink provides annual physical exams to senior executives (VP or above), Taiwanese managers in China or employees in the Taipei office who have worked for BizLink for at least a year and are at least 40 years old. They are entitled to one day paid leave to receive the physical exam; the aim is to let our employees keep track of their physical health, thereby achieving the philosophy of prevention is better than cure and protecting the safety and wellbeing of our employees.

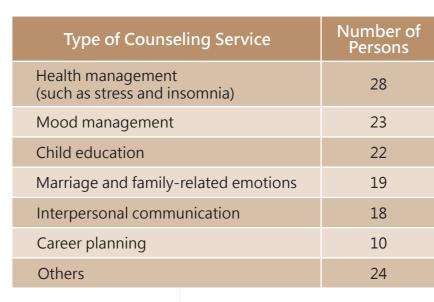


#### **Counseling Room**

The counseling room serves to promote mental wellbeing-related knowledge and psychological health education. Other services include personal or group psychological counseling to help our employees overcome psychological problems and elevate their quality of life through enrichment.

All BizLink employees may receive stress management, mood management, marriage, family, and parenting related counseling services either individually or as a group.

In 2017, a total of 144 persons received counseling service, which achieved an overall satisfaction score of 4.9 (1 being very unsatisfied and 5 being very satisfied), indicating that the counseling room has successfully helped our employees find spiritual peace.



## Nursing Room

BizLink provides a mother-friendly workplace for them to tend to their nursing needs while at the office. The comfortable, well-appointed space and bright, discreet environment offer mothers peace of mind.









**Employee Dormitory** 

Employee dormitories are available at the Kunshan and Shenzhen production sites, providing accommodations for our employees after working. The spacious room accommodates 6-8 persons and has an AC, heater, WiFi, shower room and balcony. They have been installed to cater to the employees' needs. Each dorm is also equipped with coin-operated laundry, as well as outdoor facilities such as basketball court and badminton court. Indoor facilities include a library, pool room, and table tennis; the roomy environment makes our employees feel at home. Shenzhen site's spacious, comfortable environment was selected by Shenzhen Urban Management Bureau as a garden community.

#### **Employee Cafeteria**

Employee cafeteria is available at BizLink's Kunshan and Shenzhen production sites in China, providing an outstanding dining environment to replenish the employees' energy and allow them to rest after a hard day at work.

#### **Pool Room**

Provides the employees with a recreational and socializing venue, where they can unwind after work.





BizLink provides employees with a healthy and safe work environment based on OHSAS 18001 and ISO 14001 management systems. Furthermore, we have also taken resources such as WHO, international literature, and case studies into consideration in order to design a health risk analysis method that can be used to assess the health risk of related operations. Provides employees with autonomous healthcare concept, where the element of health is incorporated into the process of operational risk identification to improve risk prevention awareness.

Every year, our HR department conducts an inventory of high risk and hazardous operations in various plants and implements a multitude of management measures based on the hazards' characteristics. These include orientation training and on-the-job occupational hazard training, regular monitoring of work environment, and regular employee physical exam in order to control and minimize risks and hazards, thereby achieving the goal of zero occupational diseases throughout the year.

Considerations for purchasing high-risk equipment and machinery include safety identification and protective measures. Safety design and protection are conducted during machinery procurement to reduce operational risks for the operators while ensuring occupational safety and production efficiency at the same time. In addition, for front-line colleagues who are working in special work environments with noise, ionizing radiation, dust, and nickel hazards, we have provided them with complete protective gear, SOP and health protection tracking measures, as well as education and training. Besides minimizing risks, they also serve to manage the operating environment effectively in order to create a safe environment for our employees with work safely and with peace of mind.In 2017, BizLink achieved an occupational disease rate (ODR) of zero.

#### Hazard Table of Main Operations

Site	Hazard Category	Description of Operation	Protective Measures
	Noise, stannic oxide, laser, ethanol, ink, x-radiation	<ul> <li>Noise from the weaving and cabling machine</li> <li>Stannic oxide smoke generated from welding</li> <li>Laser equipment light shield</li> <li>Ethanol used for printing and ink solvent</li> <li>X-ray machine operation</li> </ul>	<ul> <li>Wear earplugs</li> <li>Localized ventilation and wear masks</li> <li>Wear goggles</li> <li>Localized ventilation and wear masks</li> <li>Wear protective gear such as a dosimeter</li> </ul>
Kunshan	Noise, stannic oxide, laser, ethanol	<ul> <li>Welding generates slight noise</li> <li>Welding raw materials using lead-free solder generates stannic oxide risk</li> <li>Ventilation equipment, automatic dust collector</li> <li>Laser binding and labeling operation, laser testing equipment in closed areas</li> <li>Wipe and clean metal surfaces with alcohol</li> </ul>	<ul> <li>Wear earplugs</li> <li>Localized ventilation and wear masks</li> <li>Wear masks</li> <li>Wear goggles</li> <li>Wear gloves and install a safety cabinet</li> </ul>
Xiamen	Finger trapping or cutting injury	<ul><li>Crimping machine</li><li>Stripping machine</li><li>Blade operation</li></ul>	• Wear gloves
	Noise, high temperature, dust	<ul> <li>Noise from machinery and equipment in the production shop</li> <li>High temperature from the tin melting furnace</li> <li>Dust from the plastic material shop</li> </ul>	<ul> <li>Wear earplugs</li> <li>Install water curtain and fans</li> <li>Install dust collector and wear dust masks</li> </ul>
Shenzhen	Noise, high temperature, dust, lead, Ethanol	<ul> <li>Noise from the stamping press</li> <li>High temperature from the plastic injection molding machine</li> <li>Dust from molds</li> <li>Lead : Welding tin used for assembly and production</li> <li>Ethanol : Alcohol is used to wipe and clean metal surfaces</li> </ul>	<ul> <li>Wear earplugs</li> <li>Install fans</li> <li>Wear masks</li> <li>Install extraction fans and wear gas masks</li> <li>Wear gloves and install a safety cabinet</li> </ul>

#### **Disaster Prevention Promotion and Fire Drill**

BizLink conducts regular disaster prevention knowledge once a year through teaching materials designed for the Company's e-learning system. All our employees are required to study the materials, which includes fire, wind disaster, floods



and earthquake-related knowledge, as well as the correct response measures that should be taken. The goal is to instill correct disaster prevention concepts in all of our employees and to engage in practical drills on the most common disaster, fire, so that they can understand the necessary steps and precautions to take in the event of a fire. The drills are conducted annually throughout our global locations and the documented information is published on the Company intranet for our colleagues' reference.

#### **Environmental Safety and Health Education and Training**

The purpose of organizing environmental health training courses is to let our plant employees become familiar with the work environment and protection measures so that they will know how to use the machinery, equipment, and chemical



products correctly. We aim to minimize occupational injuries and accidents by instilling the correct concepts in our employees.

Site	Hazard Category	Description of Operation	Protective Measures
Foshan	Noise, stannic oxide, toluene, high temperature	<ul><li>Noise from machinery and equipment in the production shop</li><li>High temperature from the tin melting furnace</li></ul>	<ul><li>Wear earplugs</li><li>Install extraction fans and wear gas masks</li></ul>
Changzhou	Talc dust, smoke, noise, dimethyl- benzene, MEK, hight emperature	<ul> <li>Talc dust, smoke, plastic extrusion/rubber, taking up, laying up</li> <li>Smoke, stick welding, tin welding, PC &amp; WH</li> <li>Noise : plastic extrusion/rubber, weaving, doubling, taking up, laying up, cutting (PC), pneumatic stripping, crimping (PC), ultrasonic welding (PC)</li> <li>MEK, dimethylbenzene, plastic extrusion/rubber, taking up, laying up, hazardous material manager</li> <li>High temperature, PVC&amp;RC</li> </ul>	<ul> <li>Dust collector, dust mask</li> <li>Smoke extractor, dust mask</li> <li>Protective earplugs or ear mufflers</li> <li>Activated carbon mask, protective gloves, mechanical extractor fan</li> <li>Fan, cool drink</li> </ul>
Malaysia	Smoke, lead, noise from welding	<ul> <li>Smoke and lead evaporation under high temperature</li> <li>Mechanical stamping noise</li> </ul>	<ul> <li>Smoke extraction system, gloves, and mask</li> <li>Wear earplugs</li> </ul>
Mexico	Noise	Noise from production line equipment and machinery	• Wear earplugs
Texas, USA	Noise	Noise from production line equipment and machinery	• Wear earplugs







# BizLink and Society

6

6.1 Participation in Social Welfare

#### 6.1 Participation in Social Welfare

As the Company's business and performance continue to grow, we also strive to make contributions to the land we grew up in. By upholding the principle of "Give back what you take from society", BizLink has materialized our benevolence and affection in the form of tangible actions so that we can embrace the society, fulfill our corporate social responsibilities and contribute towards a brighter future.

In 2017, BizLink locations worldwide donated NT\$3,960,764 to charitable causes, 70.79% more than in 2016. In the future, we will continue to uphold the positive attitude and participate in social welfare-related activities, thereby spreading love to all corners of the world and fulfilling our duties as a global corporate citizen.



#### The USA

BizLink has long supported public welfare by sponsoring social welfare groups in fields such as internal medical care, child welfare, hospital construction and disease prevention.



[Note 1] The statistics encompass locations including the USA, Taiwan, China, and Slovakia, etc.

[Note 2] New statistics from China and Slovakia were added in 2017

[Note 3] Converted to TWD based on the average exchange rate in 2017 : RMB : 4.6, USD : 29.84, EUR : 35.61

#### Taiwan

#### Paper Windmill Theatre - First Mile, Kid's Smile Arts for Children in 368 Townships

In order to bridge the rural-urban gap and make contributions towards art education for children in remote townships, BizLink has sponsored the Paperwindmill Theatre - First Mile Kid's Smile Children's Art Project in 368 Towns and Townships in Taiwan, delivering art performances to Shiaying Junior High School in Tainan City on December 23, 2017, attracting an audience of 1,800 people. The storytelling approach not only enables children to discover the beauty of their surrounding environment but also embark on the first mile of their journey in life with smiles on their faces.





▲ Group photo of BizLink staff and performers.





▲ The vivid performance has created a memorable night for adults and children alike.

#### **Taipei International Marathon of Easter**

Inspired by the theme of "Sunny Lifestyle, Healthy Life, Run for a Better Tomorrow", the marathon is divided into 3 groups : half marathon, 10km health group and, 3km family group. The organizer has estimated that a total of 1,100 runners participated in the event. By sponsoring events, BizLink encourages our employees to embrace the outdoors. We pay for the registration fee in full, hoping to improve personal health and foster social harmony.

> One of the Company's colleagues won the 6th ► position in the 21km half marathon group.



event to promote positive energy.

#### 2017 BizLink CSR Report 6. BizLink and Society

64



▲ BizLink has sponsored the public welfare road running

#### Changzhou, China

#### "A Bag of Milk go Ballistic" Charity Health Walk Event

BizLink cares about the nutrition of school children from disadvantaged families; our employees voluntarily initiated small donations to sign up for the health walk. The organizer estimates that over 17,000 people have registered for the event, raising a total of NT\$4 million through personal and corporate donations. The funds are used to help 2,001 school children from disadvantaged homes so that they can drink a carton of milk every morning for an entire year.



▲ The total length of the health walk is 35km, and BizLink employees participated enthusiastically in the event, raising money to purchase milk for disadvantaged school children every day.

#### **Donations to Local Communities**

to assist local communities and associations in organizing sports and cultural activities, thereby solidifying BizLinks connection with the surrounding communities.



#### 2017 BizLink CSR Report 6. BizLink and Society

#### **GRI Standards Content Index**

GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
		Gei	neral Disclosure		
GR 102 General Disclo					
	102-1	Name of the organization	2.1 Company Profile	14	
	102-2	Activities, brands, products, and services	2.1 Company Profile	14	
	102-3	Location of headquarters	2.1 Company Profile	14	
	102-4	Operating locations	2.1 Company Profile	14	
	102-5	Ownership and legal form	2.1 Company Profile	14	
	102-6	Market served	2.1 Company Profile	14	
	102-7	Size of the organization	2.1 Company Profile	14	
1.Organization Profile	102-8	Information on employees and other workers	5.2.1 Employee Structure and Allocation	48	
	102-9	Supply chain	3.2 Supply Chain Sustainability Management	27	<u> </u>
	102-10	Significant changes to the organization and its supply chain	Report introduction 2.1 Company Profile 2.2 Corporate Governance 3.2 Supply Chain Sustainability Management	01 14 18 27	
	102-11	Precautionary principles or approach	<ul><li>2.2 Corporate Governance</li><li>4.1 Environmental Policy and Green Strategy</li></ul>	18 36	
	102-12	External initiatives	4.2 Response to Climate Change and Global Warming	38	
	102-13	Membership of associations	2.1.4 Public Organization Membership	17	
2 Strate av	102-14	Statement from senior decision-maker	Message from the management	03	
2.Strategy	102-15	Key impacts, risks, and opportunities	Message from the management	03	

2017 BizLink CSR Report Appendix



GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission	
3.Ethics and Integrity	102-16	Values, principles, standards and, norms of behavior	1.1 2.2.6 4.1	CSR Perspective and Commitment Ethics, Integrity and Anti-corruption BizLink's Environmental Policy and Green Strategy	05 20 36		
	102-17	Mechanisms for advice and concerns about ethics	2.2.6	Ethics, Integrity and Anti-corruption	20		
	102-18	Governance structure	2.2	Corporate Governance	18		
	102-19	Delegating authority	1.1.1 2.2	Corporate Sustainability Promotion Unit Corporate Governance	06 18		
	102-20	Executive-level responsibility for economic, environmental, and social topics	1.1.1 2.2	Corporate Sustainability Promotion Unit Corporate Governance	06 18		
	102-21	Consulting stakeholders on economic, environmental, and social topics	1.2.1 1.2.2 2.2 5.5	Materiality Analysis Procedure Stakeholder Engagement Mechanism Corporate Governance Employee Relations	07 11 18 55		
	102-22	Composition of the highest governance body	2.2.1	Board of Directors	18		
4.Governance	102-23	Chair of the highest governance body	2.2.1	Board of Directors	18		
	102-24	Nominating and selecting the highest governance body	2.2	Corporate Governance	18		
	102-25	Conflicts of interest	2.2.2 2.2.3	Audit Committee Remuneration Committee	19 19		
	102-26	Role of the highest governance body in setting purpose, values and, strategy	1.1 2.2	CSR Perspective and Commitment Corporate Governance	05 18		
	102-27	Collective knowledge of the highest governance body	2.2	Corporate Governance	18		
	102-28	Evaluating the highest governance body's performance	2.2	Corporate Governance	18		
	102-29	Identifying and managing economic, environmental and social impacts	Mess 2.2	age from the management Corporate Governance	03 18		



GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission
	102-30	Effectiveness of risk management processes	2.2 2.2.9	Corporate Governance Corporate Risk Management	18 21	
	102-31	Review of economic, environmental and social topics	2.2 2.2.9	Corporate Governance Corporate Risk Management	18 21	
	102-32	Highest governance body's role in sustainability reporting	1.1.1	Corporate Sustainability Promotion Unit	06	
	102-33	Communicating critical concerns	1.1.1 2.2	Corporate Sustainability Promotion Unit Corporate Governance	06 18	
4.Governance	102-34	Nature and total number of critical concerns	1.1.1	Corporate Sustainability Promotion Unit	06	
	102-35	Remuneration policies	2.2.1 2.2.3	Board of Directors Remuneration Committee	18 19	
	102-36	Process of determining remuneration	2.2.3	Remuneration Committee	19	
	102-37	Stakeholders' involvement in remuneration	2.2.3	Remuneration Committee	19	
	102-38	Annual total compensation ratio	2.2.3	Remuneration Committee	19	Please refer to the Company's annual report (page 16)
	102-39	Percentage increase in annual total compensation ratio	2.2.3	Remuneration Committee	19	Please refer to the Company's annual report (page 16)
	102-40	List of stakeholder groups	1.2.1 1.2.2	Materiality Analysis Procedure Stakeholder Engagement Mechanism	07 11	
	102-41	Collective bargaining agreements	5.5	Employee Relations Note : BizLink has yet to formulate any collective bargaining agreements	55	
.Stakeholder Engagement	102-42	Identifying and selecting stakeholders	1.2.1	Materiality Analysis Procedure	07	
	102-43	Approach to stakeholder engagement	1.2.1 1.2.2	Materiality Analysis Procedure Stakeholder Engagement Mechanism	07 11	
	102-44	Key topics and concerns raised	1.2.1 3.3	Materiality Analysis Procedure Customer Service and Satisfaction	07 32	



GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
	102-45	Entities included in the consolidated financial statements	Report introduction 2.2 Corporate Governance	01 18	
	102-46	Defining report content and topic boundaries	Report introduction 1.2 Stakeholder Identification	01 07	
	102-47	List of material topics	1.2.1 Materiality Analysis Procedure	07	
	102-48	Restatements of information	_	_	This is BizLink's first report, therefore it contains only new information
	102-49	Changes in reporting	Note: None	-	
6.Reporting Practice	102-50	Reporting period	Report introduction	01	
	102-51	Date of most recent report	Report introduction	01	
	102-52	Reporting cycle	Report introduction	01	
	102-53	Contact point for questions regarding the report	Report introduction	01	
	102-54	Claims of reporting in accordance with the GRI standards	Report introduction	01	•
	102-55	GRI content index	GRI Standards mapping table	76	
	102-56	External assurance	Third-party assurance	8	The Company intends to obtain third-party assurance for the annual reporting in 2018 to 2019
			0		

# 

GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission
			Material to	opics		
	103-1	Explanation of the material topic and its boundary	Repo	rt introduction	01	
GRI 103 Management Approach	103-2 103-3	The management approach and its components Evaluation of the management approach	2.1 2.2 2.2.6 3.2 3.3. 4.1 4.2 4.3 5.1 6.1	Company Profile Corporate Governance Ethics, Integrity and Anti-corruption Supply Chain Sustainability Management Customer Service and Satisfaction Environmental Policy and Green Strategy Response to Climate Change and Global Warming GHG Reduction Employee Policy Participation in Social Welfare	14 18 20 27 32 36 38 41 48 63	0

GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
	201-1	Direct economic value generated and distributed	<ul> <li>2.1.3 Operating Performance and Outlook</li> <li>5.4 Protection of Employees' Rights</li> <li>5.6 Life at BizLink</li> <li>6.1 Participation in Social Welfare</li> </ul>	17 53 57 63	
I 201 onomic Performance	201-2	Financial implications and other risks and opportunities due to climate change	<ul> <li>Message from the management</li> <li>2.2.5 Company's Legal Compliance</li> <li>2.2.6 Anti-Corruption and Principle of Integrity</li> <li>2.2.7 Public Policy</li> <li>2.2.8 Protection of Client Privacy</li> <li>2.9 Risk Management</li> <li>2.9.1 Risk Management Organizational Structure</li> <li>2.9.2 Operational Risk Management</li> <li>2.9.3 Financial Risk Management</li> <li>2.9.4 Risk Identification and Control Measures in 2017</li> <li>4.2 Response to Climate Change and Global Warming</li> <li>4.3 GHG Reduction</li> </ul>	03 20 20 21 21 21 21 21 22 22 22 22 38 41	

#### 2017 BizLink CSR Report Appendix



GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission
GRI 201	201-3	Defined benefit plan obligations and other retirement plans	5.4.3	Pension System	54	
Economic Performance	201-4	Financial assistance received from government	5.4.3	Pension System	54	Please refer to the Company's annual report (page 156)
GRI 202	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	5.4	Protection of Employees' Rights	53	
Market Presence	202-2	Proportion of senior management hired from the local community	5.2	Employee Profile	48	
GRI 204 Procurement Practices	204-1	Proportion of spending on local suppliers	3.2	Supply Chain Sustainability Management	27	
	205-1	Operations assessed for risks related to corruption	2.2.6	Ethics, Integrity and Anti-corruption	20	
GRI 205 Anti-corruption	205-2	Communication and training about anti-corruption policies and procedures	2.2.6	Ethics, Integrity and Anti-corruption	20	
	205-3	Confirmed incidents of corruption and actions taken	2.2.6	Ethics, Integrity and Anti-corruption	20	
GRI 206 Anti-competitive 3ehavior	206-1	Legal actions for anti-competitive behavior, anti-trust and monopoly practices	No re	elated matter was found in 2017	_	8
GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission
	301-1	Materials used by weight or volume	4.4	Main Raw Materials Logistics	44	
GRI 301 Materials	301-2 Recycled input materials used		and ODM supplier, r used by BizLink are s the customers' required and specifications. V not recycled input m used depends on the		As a wire and harness assembly and ODM supplier, raw materials used by BizLink are subject to the customers' requirements and specifications. Whether or not recycled input materials are used depends on the product specifications of our clients.	
	301-3	Reclaimed products and their packaging materials		-	-	As a wire and harness assembly and ODM supplier, packaging box recycling operation by BizLink is subject to the customers' requirements.



GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
	302-1	Internal energy consumption	4.3.3 Direct and Indirect Energy Consumption	44	
GRI 302	302-2	External energy consumption	-	-	There are currently no data related to external energy consumption available for disclosure
Energy	302-3	Energy intensity	4.3.3 Direct and Indirect Energy Consumption	44	
	302-4	Reduction of energy consumption	<ul><li>4.3.2 Energy Saving Measures</li><li>4.3.3 Direct and Indirect Energy Consumption</li></ul>	43 44	
	302-5	Reductions in energy requirements of products and services	3.1 Green Product Design	24	9
	303-1	Water withdrawal by source	4.5 Water Resource Conservation	45	Water source mainly consists of tap water stipulated by local authorities
GRI 303	303-2	Water sources significantly affected by the withdrawal of water	No related matter was found in 2017	-	
Vater	303-3	Water recycled and reused	- 8	-	Water recycling and reuse is not a material consideration of the industry in which the Company operates.
	305-1	Direct (Scope 1) GHG emissions	4.3.1 Emissions Audit	41	
	305-2	Energy Indirect (Scope 2) GHG emissions	4.3.1 Emissions Audit	41	
	305-3	Other direct (Scope 3) GHG emissions	4.3.1 Emissions Audit	2 41	
	305-4	GHG emissions intensity	4.3.1 Emissions Audit	41	
GRI 305 missions	305-5	Reduction of GHG emissions	<ul><li>4.1.1 Environmental Management Goals</li><li>4.3.1 Emissions Audit</li></ul>	37 41	
	305-6	Emissions of ozone-depleting substances (ODS)	-	-	BizLink's production processes and products do not discharge ODS
	305-7	Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	_	-	BizLink's production processes and products do not discharge these gases

# 

GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
	306-1	Water discharge by quality and destination	4.6 Wastewater and Sewage Management	46	
	306-2	Waste by type and disposal method	4.1.1 Environmental Management Goals	37	
GRI 306	306-3	Significant spills	_	-	There were no significant spills in 2017
Effluents and Waste	306-4	Transport of hazardous waste	4.1.1 Environmental Management Goals	37	
	306-5	Water bodies affected by water discharges and/or runoff	BizLink's plants are all located inside industrial parks, and all our effluents are treated according to park regulations before they are discharged into the park's sewerage system.	-	0
GRI 307 Environmental Compliance	307-1	Violations of environmental laws	No related matter was found in 2017	-	
GRI 308	308-1	New suppliers that were screened using environmental criteria	3.2 Supply Chain Sustainability Management	27	0
upplier Environmental _	308-2	Negative environmental impacts in the supply chain and actions taken	3.2 Supply Chain Sustainability Management	27	
			0 0		
GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
	401-1	New employee hires and employee turnover	5.2.2 Employee Retention	50	
GRI 401 Employment	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	<ul><li>5.4 Protection of Employees' Rights</li><li>5.6 Life at BizLink</li></ul>	53 57	
	401-3	Parental leave	5.2.2 Employee Retention	50	
GRI 402 Labor/Management Relations	402-1	Minimum notice periods regarding operational changes	5.4 Protection of Employees' Rights	53	

#### 2017 BizLink CSR Report | 73 Appendix | 73

# 

GRI Standards		Disclosure Items		Report Chapter	Page Number	Omission
	403-1	Workers representation in formal joint management-worker health and safety committees	5.6.2	Occupational Safety and Health	60	
GRI 403 Occupational Health and Safety	403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	5.6.2	Occupational Safety and Health	60	
	403-3	Workers with high incidence or high risk of diseases related to their occupation	5.6.2	Occupational Safety and Health	60	
	403-4	Health and safety topics covered in formal agreements with trade unions	5.6.2	Occupational Safety and Health	60	0
	404-1	Average hours of training per year per employee	5.3	Employee Development, Education, and Training	52	
GRI 404 Fraining and Education	404-2	Programs for upgrading employee skills and transition assistance programs	5.4	Protection of Employees' Rights	53	
	404-3	Percentage of employees receiving regular performance and career development reviews	5.4	Protection of Employees' Rights	53	
GRI 405	405-1	Diversity of governance bodies and employees	5.2.1	Employee Structure and Allocation	48	
Diversity and Equal Opportunity	405-2	Ratio of basic salary and remuneration of women to men	5.4	Protection of Employees' Rights	53	0
GRI 406 Non-discrimination	406-1	Incidents of discrimination and corrective actions taken	5.5.	Employee Relations	55	
GRI 407 Freedom of Association and Collective Bargaining	407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	3.2	Supply Chain Sustainability Management	27	
GRI 408 Child Labor	408-1	Operations and suppliers at significant risk for incidents of child labor	3.2 5.2.3	Supply Chain Sustainability Management Recruitment	27 51	
GRI 409 Forced or Compulsory Labor	409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	3.2	Supply Chain Sustainability Management	27	
GRI 410 Security Practices	410-1	Security personnel trained in human rights policies or procedures	with I educa there	: The security contractor hired by BizLink has complied EICC standards in aspects such as management, ation, and training during the selection process, fore 100% of our security personnel are trained in an rights procedures.	_	

## 2017 BizLink CSR Report Appendix



GRI Standards		Disclosure Items	Report Chapter	Page Number	Omission
GRI 411 Rights of Indigenous Peoples	411-1	Incidents of violations involving rights of indigenous peoples	No related matter was found in 2017	-	
	412-1	Operations that have been subject to human rights reviews or impact assessments	2.2.5 Company's Legal Compliance	20	
RI 412 Juman Rights	412-2	Employee training on human rights policies or procedures	5.3 Employee Development and Training	52	
Assessment	412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	BizLink has stipulated CSR Best Practice Principles, where related investment agreements and contracts are assessed by the Legal Affairs Department for legal compliance.	-	0
GRI 414	414-1	New suppliers that were screened using social criteria	3.2 Supply Chain Sustainability Management	27	
Supplier Social Assessment.	414-2	Negative social impacts in the supply chain and actions taken	3.2 Supply Chain Sustainability Management	27	
Sustomer Health and afety	416-1	Assessment of the health and safety impacts of products and service categories	3.1 Green Product Design Note : All BizLink products have passed health and safety impact assessment	24	0
	416-2	Incidents of non-compliance concerning the health and safety impacts or products and services	Note : In 2017, the Company did not violate any product and service health and safety related laws.	-	
GRI 417	417-1	Requirements for product and service information and labeling	3.1 Green Product Design Note : All of BizLink's products comply with related information and labeling regulations	24	
Marketing and Labeling	417-2	Incidents of non-compliance concerning product and service information and labeling	BizLink did not violate any product and service information and labeling related laws in 2017.	-	
	417-3	Incidents of non-compliance concerning marketing communications	In 2017, BizLink did not violate any marketing related laws.	-	—
GRI 418 Customer Privacy	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	In 2017, BizLink did not breach any Customer privacy or loss of customer data.	-	
GRI 419 Socioeconomic Compliance	419-1	Non-compliance with laws and regulations in the social and economic area	In 2017, BizLink did not incur any major violations or fines.	-	
		0			0

#### Mapping Table of UN Sustainable Development Goals (SDGs)

UN Sustainable Development Goals (SDGs) were proposed by the UN in 2015 for the purposes of achieving sustainability goals of health (people), ecological sustainability (planet), economic prosperity, peace and collaboration (partnership). SDGs rely on enterprises' innovative products and technologies, as well as collaboration with government, UN, international organizations and various stakeholders.

BizLink pays attention and responds to the global trend by evaluating the risks and opportunities of our business activities on SDGs. Using our core competencies as the foundation, we have examined our sustainability blueprint from operational, product, supply chain and social perspectives in order to generate the optimal performance. The Company will continue to research and develop innovative, energy-efficient products, as well as improve our energy and resource efficiency. In regards to the social aspect, we will promote environmental protection on an ongoing basis and participate in public welfare activities.

BizLink's sustainable development goals are consistent with UN's SDGs, and they are incorporated into the Company's mid to long-term development in order to contribute towards the materialization of global sustainability.

Development Goals	BizLink's Mid to Long-term Goals	UN Sustainable Development Goals (SDGs)	Key Tasks at BizLink	Corresponding Chapter	Page Number
Community engagement	Care about and assist disadvantaged communities in order to achieve prosperity together	1     NO       POVERTY     2       ŽERO       HUNGER       ŠŠŠŠ	• Long-term public welfare plan	6.1 Participation in Social Welfare	63
	Promote a healthy, caring and friendly culture	3 GOOD HEALTH AND WELL-BEING	Organize regular employee physical exams	5.6.1 Diversified Welfare Measures	57
	Provide employees with a safe work environment	-/v/~	<ul> <li>Promote "Friendly Workplace" project</li> <li>Improve the quality of food, clothing, accommodation, transport, education, and entertainment in the plants</li> </ul>	5.6.1 Diversified Welfare Measures	57
Employee care	Rigorous on-the-job training programs ensure a steady supply of exceptional, professional talents.	4 QUALITY EDUCATION	• Establish an internal education and training system to elevate the employees' skills	5.3 Employee Development, Education, and Training	52



BizLink's Mid to Long-term Goals	UN Sustainable Development Goals (SDGs)	Key Tasks at BizLink	Corresponding Chapter	Page Number
Discover and train external talents by entering schools		<ul> <li>Organize campus recruitment programs to discover manager trainees</li> <li>Encourage our employees to refer talents and develop diverse recruitment channels</li> </ul>	5.2.1 Employee Structure and Allocation	48
Provide competitive remuneration and benefits in the industry	8 DECENT WORK AND ECONOMIC GROWTH	• Provide remuneration plans better than that of the local remuneration standards in order to attract and retain talents	5.4.2 Remuneration Protection	53
Generate the greatest profit for our shareholders and become a competitive enterprise		• Provide the best solutions and service, refine production technology, improve the quality of products and continue to promote production automation	3.1 Green Product Design	24
Comply with the international safety and health management system in order to build a healthy, safe environment		Continue to improve the work environment and safety system	5.6.2 Occupational Safety and Health	60
Reduce occupational disasters and respect human rights	10 REDUCED INEQUALITIES	<ul> <li>Implement labor human rights management in accordance with the local labor laws and related international regulations such as EICC</li> </ul>	5.2.3 Employee Recruitment	51
Respect individual differences and achieve workplace equality through UNGC (United Nations Global Compact)		Comprehensive employee evaluation system eliminates unfair treatment	5.4.1 Work and Employment Rights Protection	53
Energy conservation and carbon reduction, strive to become a green, low carbon enterprise	7 AFFORDABLE AND CLEAN ENERGY	Continue to promote carbon reduction programs and install solar power systems,	4.3.2 Plant Energy-saving Measures	43
Pursue optimal utilization of resources in order to minimize environmental impact	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	Continue to design energy and material efficient green products	3.1 Green Product Design	24
Promote green value industry chain	17 PARTNERSHIPS FOR THE GOALS	<ul> <li>Implement supply chain risk management.</li> <li>Establish EICC "outstanding supplier partner" database.</li> <li>Foster anti-corruption awareness among suppliers.</li> </ul>	3.2.1 Supplier Sustainability Regulations	28
	Discover and train external talents by entering schools Provide competitive remuneration and benefits in the industry Generate the greatest profit for our shareholders and become a competitive enterprise Comply with the international safety and health management system in order to build a healthy, safe environment Reduce occupational disasters and respect human rights Respect individual differences and achieve workplace equality through UNGC (United Nations Global Compact) Energy conservation and carbon reduction, strive to become a green, low carbon enterprise Pursue optimal utilization of resources in order to minimize environmental impact	BIZLINK S Wild to Long-term Goals       Goals (SDGs)         Discover and train external talents by entering schools       Image: Competitive remuneration and benefits in the industry         Generate the greatest profit for our shareholders and become a competitive enterprise       Image: Comply with the international safety and health management system in order to build a healthy, safe environment         Reduce occupational disasters and respect human rights       Image: Comply With the internation and carbon reduction, strive to become a green, low carbon enterprise         Energy conservation and carbon reduction, strive to become a green, low carbon enterprise       Image: Comply With the internation of resources in order to minimize environmental impact         Pursue optimal utilization of resources in order to minimize environmental impact       Image: Comply With the image: Comply With the image: Comply With the international safety and health management system in order to build a healthy, safe environmental impact	BizUnik s wild to Long-term Goals       Goals (SDGs)       Key lasks at BizUnik         Discover and train external talents by entering schools       Organize campus recruitment programs to discover manager trainees 	Bitchik's Mile to Endperferm Goals       Goals (SDGs)       Key fasks at Bitchik       Corresponding Chapter         Discover and train external talents by entering schools       • Organize campus recruitment programs to discover manager trainces       • Discover employees to refer talents and develop       5.2.1 Employee Structure and Allocation         Provide competitive remuneration and benefits in the industry       • Provide remuneration plans better than that of the local remuneration standards in order to attract and retain       5.4.2 Remuneration Protection         Generate the greatest profit for our shareholders and become a competitive enterprise       • Provide the best solutions and service, reline production and service, reline production and service, reline production and service, reline production and continue to promote production automation       5.4.2 Remuneration Protection         Complexity with the international safety and health management system in order to build a healthy, safe environment       • Continue to improve the quality of products and continue to promote production automation       5.6.2 Occupational Safety and Health Health         Reduce occupational disasters and respect human rights       Implement labor human rights management in accordance with the local labor laws and related international safety and health management in accordance with the local labor laws and related international regulations such as EICC       5.4.1 Work and Employment Rights Protection         Respect individual differences and achieve workplace equality through UNGC (United Nations Global Compact)       Implement labor laws and related interated production system eliminates insta

2017 BizLink CSR Report | 77 Appendix | 77

# Bizlink

http://www.bizlinktech.com

